

Reaching Kayo

Sedex Members Ethical





		Audit Details				
Sedex Company Reference: (only available on Sedex System)	ZC: 407732332		Sedex Site Reference: (only available on Sedex System)		786195	
Business name (Company name):	Zhejiang Reaching K (Zhejiang Dachengk					
Site name; (a)	(Zhejiang Dachengkaiyue Textile & Garment Co., Ltd.) Zhejiang Reaching Kayo Textile & Garment Co., Ltd. (Zhejiang Dachengkaiyue Textile & Garment Co., Ltd.) 浙江达成凯悦纺织服装有限公司 No. 168 Dacheng Road, Economic China					
Site address: (Please include full address)	No. 168 Dacheng Road, Economic Development Zone, Shengzhou City, Zhejiang Province, China. 中国浙江省嵊州市经济 开发区达成路 168 号	Country:		China	Reac	
Site contact and job title:	Mr. Zhu Jirong / HR M	1anager	10			
Site phone:	86-13506756753	Site e-mail:	7	Jirong.z	thu@reachingkayo.com	
SMETA Audit Pillars:	Standards S	Health & Gafety (plus Environment 2-Pillar)	Environ 4-pillar	ment [Business Ethics	
Date of Audit:	13-14 January 2020					
Audit Compa	ny Name & Logo:			ort Owner	r (payer): tomer of the site	

intertek Total Quality. Assured.			Zhejiang Reaching Kayo Textile & Garment Co., Ltd					
:ng Ka)		Audit Con	ducted By		:ng K	ayo		
Affiliate Audit Company		Purchaser		Retailer Retailer	DEPILL			
Brand owner		NGO		Trade Union				
Multi– stakeholder			Combined Audit	select all that appl	у)			

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Audit Content:

- (1) A SMETA audit was conducted which included some or all of Labour Standards, Health & Safety, Environment and Business Ethics. The SMETA Best Practice Version 6.1 was applied. The scope of workers included all types at the site e.g. direct employees, agency workers, workers employed by service providers and workers provided by other contractors. Any Reaching Kayo deviations from the SMETA Methodology are stated (with reasons for deviation) in the SMETA Declaration.
- The audit scope was against the following reference documents

2-Pillar SMETA Audit

- ETI Base Code
- SMETA Additions
 - Universal rights covering UNGP
 - Management systems and code implementation,
 - Responsible Recruitment
 - Entitlement to Work & Immigration,
 - Sub-Contracting and Home working,

4-Pillar SMETA

- 2-Pillar requirements plus
- Additional Pillar assessment of Environment
- Additional Pillar assessment of Business Ethics
- The Customer's Supplier Code (Appendix 1)
- (3) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (4) Any Non-Compliance against customer code shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/local Reaching Kayo law and customer code' shall be noted in the observations section of the CAPR. Reaching Kay

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SMETA Declaration

I declare that the audit underpinning the following report was conducted in accordance with SMETA Best Practice Guidance and SMETA Measurement Criteria.

- (1) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (2) Any Non-Compliance against customer code alone shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.

Any exceptions to this must be recorded here (e.g. different sample size): None

Auditor Team (s) (please list all including all interviewers):

Lead auditor: Ms. Estelle Tong, Social Auditor APSCA number: RA21700299

Lead auditor APSCA status: RA

Team auditor: N/A, only one auditor APSCA number: N/A

Interviewers: Ms. Estelle Tong, Social Auditor APSCA number: RA21700299

Report writer: Ms. Estelle Tong, Social Auditor

Report reviewer: Ms. May Liu, Report Reviewer APSCA number: RA21700686

Date of declaration: 14 January 2020

ing Kayo Note: The focus of this ethical audit is on the ETI Base Code and local law. The additional elements will not be audited in such depth or scope, but the audit process will still highlight any specific issues.

This report provides a summary of the findings and other applicable information found/gathered during the social audit conducted on the above date only and does not officially confirm or certify compliance with any legal regulations or industry standards. The social audit process requires that information be gathered and considered from records review, worker interviews, management interviews and visual observation. More information is gathered during the social audit process than is provided here. The audit process is a sampling exercise only and does not guarantee that the audited site prior, during or post-audit, are in full compliance with the Code being audited against. The provisions of this Code constitute minimum and not maximum standards and this Code should not be used to prevent companies from exceeding these standards. Companies applying this Code are expected to comply with national and other applicable laws and where the provisions of law and this Code address the same subject, to apply that provision which Reaching Kayo affords the greater protection. The ownership of this report remains with the party who has paid for the audit. Release permission must be provided by the owner prior to release to any third parties. Reaching Reaching

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Summary of Findings

to th	Issue (please click on the issue title to go direct to the appropriate audit results by clause)		Area of Non–Conformity (Only check box when there is a non– conformity, and only in the box/es where the non–conformity can be found)		Record the number of issues by line*:		Findings (note to auditor, summarise in as few words as possible NCs, Obs and GE)			
	to auditor, please ensure that when issuing te audit report, hyperlinks are retained.	ETI Base Code	Local Law	Additional Elements	Customer Code	NC	Obs	GE	rayo	a Ki
	July 1	- (hins				1-0	160		Hills
OA	Universal Rights covering UNGP						0	0		None observed
ОВ	Management systems and code implementation					0	1	0	1	Not communicating this ETI Code to their own suppliers and extend the principles of this Ethical Code through their supply chain.
1.	Freely chosen Employment					0	0	0		None observed
2	Freedom of Association					0	0	0		None observed
3 eacl	Safety and Hygienic Conditions	Real	hing h			2 R	o each	ing		Part of goods was stored against the wall and pillar. No occupational health examination was provided to one cleaning employee.
4	Child Labour					0	0	0		None observed
5	Living Wages and Benefits					1	0	0		Insufficient social insurance participated.

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	6	Working Hours				1	0	0	NCs: 1. Overtime hours exceeded the leg requirement.	gal
ĺ	7	<u>Discrimination</u>				0	0	0	 None observed 	
	8	Regular Employment				0	0	0	None observed	
	8A	<u>Sub–Contracting and</u> <u>Homeworking</u>		0 v		1	0	000	NCs: 1. Subcontracting without approva	3 Kg
,	8 CL	<u>Harsh or Inhumane Treatment</u>	230			0	SOCK,	0	None observed	
	10A	Entitlement to Work				0	0	0	 None observed 	
	10B2	Environment 2-Pillar				0	0	0	 None observed 	
	10B4	Environment 4-Pillar				N/A	N/A	N/A	 Not applicable 	
	10C	Business Ethics				N/A	N/A	N/A	Not applicable	
- [

General observations and summary of the site:

- The products manufactured at this site were garments.
 Overall responsibility for meeting the standards was taken by Mr, Zhu Jirong / HR Manager.
 There was a total of 454 employees on site (including 15 managers, all were permanents), 350 employees were local residents and 104 employees were from other provinces (Guizhou Province, Anhui Province and etc.) of China.
 The youngest employee on site was 18 years old.
 There was a worker committee at this facility. Ms. Qiu Meiying/ worker representative was present at the audit.
 Labour union exists in the facility. Mr. Zhu Jirong / union representative was present at the audit.
 There was evidence of both male and female in management and among supervisor. The distribution was Male 51%, Female 49%.

- •Site didn't have peak season.
- •Site had completed most production processes (excepted embroidery /dyeing and printing /garment washing). 3 subcontractors were used. No contractor was used by the facility.

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- 26 employees were randomly selected for interview, they were interviewed as 4 groups of 5 employees and the balance of 6 employees was interviewed
- Payrolls for the period from December 2018 to November 2019 and attendance records from November 2019 (current month), August 2019 (random month) and April 2019 (random month) for further checking on status of wages and working hours.
- Based on the provided attendance records, standard working hours in this facility were 8 hours per day, 40 hours per week. At least one day off per week was provided for employees.
- Based on the provided attendance records and payrolls, overtime working was paid correctly. Employees were paid at least 150%, 200% rate of standard wage for overtime hours in normal workdays and overtime hours in rest days respectively, and no overtime hours in public holidays observed. wage for overtime hours in normal workdays and overtime hours in rest days respectively, and no overtime hours in public holidays observed.

 • Based on the provided attendance records, the status of overtime hours in sample was as below. Reaching

0-3 hours/ day in November 2019 (current month) 0-3 hours/ day in August 2019 (random month)

0-3 hours/day in April 2019 (random month)

0-11 hours/week in November 2019 (current month)

0-11 hours/ week in August 2019 (random month) 0-11 hours/ week in April 2019 (random month)

30-49 hours/month in November 2019 (current month) 0-49hours/month in August 2019 (random month) 8-41 hours/month in April 2019 (random month)

Issues Found

NC's
3.Safety and Hygienic Conditions
• Part of goods was stored against the wall and pillar. During facility tour, auditor found that part of raw materials and finished goods in warehouse were stored against the wall and pillar.
• No occupational health examination was provided to one cleaning employee. During facility tour, auditor found that one employee was working in

cleaning workshop on 4/F of one 4-sotrey building with noise. However, no periodic occupational health examination was arranged for the employee.

5. Living Wages and Benefits

Insufficient social insurance participated. Through document review, auditor found that based on the social receipt of November 2019, out of total 454 employees in November 2019 (including 45 retired employees), only 387 employees had participated in maternity insurance, basic endowment insurance and employment injury insurance. In addition, the facility provided commercial group accident

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insurance to 45 retired employees from 1 October 2019 to 30 September 2020 and employer liability insurance to the rest 22 employees from 15 July 2019 to 14 July 2020.

6. Working Hours

Overtime hours exceeded the legal requirement. Through document review, auditor found that: 1) The monthly overtime hours of 24 out of 26 randomly selected employees were 41-49 hours in November 2019 (current month); 2) The monthly overtime hours of 19 out of 26 randomly selected employees were 49 hours in August 2019 (random month); 3) The monthly overtime hours of 22 out of 26 randomly selected employees were 38-41 hours in April 2019 (random month).

8A. Sub-Contracting and Homeworking

• Sub-contracting without approval. During facility four and management interview, auditor found that the production processes of embroidery diverng and Res printing /garment washing were subcontracted to below facilities but without written approval of client.

1) Facility Name: Shengzhou City Shudong Computer Embroidery Factory.

Address: Chengguan Town, Shengzhou City, Zhejiang Province.

Process Type: Embroidery Tel: 86-13732451881

Contact person: Mr. Guo Rudong

Email: Not provided

2) Facility Name: Zhejiang Guandong Printing and Dyeing Garment Co., Ltd.

Address: Chengbei Industrial Park, Shengzhou City, Zhejiang Province.

Process Type: Dyeing and printing Tel: 86-13306856318

Contact person: Mr. Zhang Yaliang

Email: Not provided

Efficial, Not provided 3) Facility Name: Hangzhou Yuejin Textile Co., Ltd. Address: Erhao Qiao, Xin Street, Xiaoshan District, Hangzhou City, Zhejiang Province.

Process Type: Garment washing Tel: 86-15857197676

Contact person: Mr. Jiang Dong

Email: Not provided

Remark: The facility stated that no above processes were used for products of the client.

Observation

OB. Management systems and code implementation

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• Not communicating this ETI Code to their own suppliers and extend the principles of this Ethical Code through their supply chain. Through document review and management interview, auditor found that the facility did not communicate this ETI Code to their own suppliers and extend the principles of this Ethical Code through their supply chain.

GE

None observed

Additional Auditor Remark:
There were total 3 facilities on site: facility A: Zhejiang Dacheng Kaiyue Shareholding Co., Ltd; facility B: Shengzhou Dacheng Textile Co., Ltd. and the audited facility.

Facility A was located at 1/F of one 4-storey production building, 1/F of one 4-storey comprehensive building and 2/F to 4/F of one new 4-storey building (including canteen on 1F) and the main product was silk fabric; the 2/F of the 4-storey production building was in idle now; facility B was located at 3/F of the 4-storey production building, partial 2/F of the 4-storey comprehensive building, and the main product was silk tie. Facility A, B shared two 6-storey buildings as their employee domittory rooms. During the facility tour, employee interview and management employee, it was noted that all 3 facilities belong to the same ownership, but the audited facility had individual business license and was separated with the other 2 facilities on management team, production employees, finance and no co-mingling issues on production were noted. All buildings on site were belonged to the audited facility and rented partial buildings out for the other facilities and the business licenses and lease contracts for above facilities were provided for review.

*Please note the table above records the total number of Non-compliances (NC), Observations (Obs) and Good Examples (GE). This gives the reviewer an indication of problem areas but does not detail severities of each issue – Reviewers need to check audit results by clause.

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Site Details

	Site Details				
A: Company Name:	Zhejiang Reaching Kayo Textile (Zhejiang Dachengkaiyue Textile				
B: Site name:	Zhejiang Reaching Kayo Textile & Garment Co., Ltd. (Zhejiang Dachengkaiyue Textile & Garment Co., Ltd.) 浙江达成凯悦纺织服装有限公司				
C: GPS location: (If available)	GPS Address: No. 168 Dacheng Road, Economic Development Zone, Shengzhou City, Zhejiang Province, China. 中国浙江省嵊州市经济开发区达 成路 168 号	Latitude: 29.59326 Longitude: 120,84494			
D: Applicable business and other legally required licence numbers and documents, for example, business license number, liability insurance, any other required government inspections	The business license number: 91 Valid from 15 April 2002 to 14 April 2002	Control of the Contro			
E: Products/Activities at site, for example, garment manufacture, electricals, toys, grower, cutting, sewing, packing etc	Garments	Reachingk			
F: Site description: (Include size, location, and age of site. Also, include structure and number of buildings)	at No. 168 Dacheng Road, Shengzhou City, Zhejiang Provir occupied by the facility is about	& Garment Co., Ltd. is located Economic Development Zone, nce, China. The total land area 12800 square meters. The facility xisting location since April 2002.			
sching Kayo	working in the facility, which incl and 93 non-production employ	ding 15 manager) were currently uded 361 production employees vees. 350 employees were local re from other provinces of China in Province and etc.			
)CI.,	interview, all employees worked one hour for lunch breaks (fror (from October to April of next ye	tent interview and employee d in one shift was 8:00-17:00 with m 11:30 to 12:30) in winter time ear); 7:30-17:00 with 1.5 hours for 00) in summer time (from May to			
	time keeping. Wages of all emp	endance system (IC cards) for ployees were calculated on the es' wages were paid at the end			

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of each month through bank auto-pay. The peak season in this facility is not obvious.

In view of the facility, the facility used 4F of one 4-storey production building as workshop, partial of 2F, total 3F and 4F of one 4-storey comprehensive building for sample making workshop, warehouse and office and one 6-storey building used as dormitory. In addition, there were canteen and kitchen located at 1F of one new 4-storey building. The canteen was also open to other 2 individual facilities on site and managed by an independent catering services company (named Shengzhou City Dachengkaiyue Food and Beverage Department) and did not belong to any of above 3 facilities. Employees could choose to eat in canteen or not freely.

There were total 3 facilities on site: facility A: Zhejiang Dacheng Kaiyue Shareholding Co., Ltd; facility B: Shengzhou Dacheng Textile Co., Ltd. and the audited facility.

Facility A was located at 1/F of the above mentioned 4-storey production building, 1/F of the above mentioned 4-storey comprehensive building and 2/F to 4/F of one new 4-storey building (including canteen on 1F) and the main product was silk fabric; the 2/F of the above mentioned 4-storey production building was in idle now; facility B was located at 3/F of the above mentioned 4-storey production building, partial 2/F of the above mentioned 4-storey comprehensive building, and the main product was silk tie. Facility A, B shared two 6-storey buildings as their employee dormitory rooms. During the facility tour, employee interview and management employee, it was noted that all 3 facilities belong to the same ownership, but the audited facility had individual business license and was separated with the other 2 facilities on management team, production employees, finance and no co-mingling issues on production were noted. All buildings on site were belonged to the audited facility and rented partial buildings out for the other facilities and the business licenses and lease contracts for above facilities were provided for review.

For below, please add any extra rows if appropriate.

	One 4-storey production building	Description	Remark, if any
2	Floor 1	Used as workshop by facility A: Zhejiang Dacheng Kaiyue Shareholding Co., Ltd.	year of establishment: July 2005; Size: About 5832 square meters
	Floor 2	Idle	year of establishment: July 2005; Size: About 5832 square meters

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	Floor 3	Used as workshop and warehouse by facility B: Shengzhou Dacheng Textile Co., Ltd.	year of establishment: July 2005; Size: About 5832 square meters
aching Kayo	Floor 4	Used as workshop and warehouse by audited facility: Zhejiang Reaching Kayo Textile & Garment Co., Ltd.	year of establishment: July 2005; Size: About 5832 square meters
ching	Is this a share building?	Yes	None hing
9C.	One 4-store comprehensive building		Remark, if any
	Floor 1	Used as workshop and warehouse by facility A: Zhejiang Dacheng Kaiyue Shareholding Co., Ltd.	year of establishment: July 2005; Size: About 4081 square meters per floor
aching Kayo	Floor 2	Used as warehouse and office by facility B (Shengzhou Dacheng Textile Co., Ltd.) and audited facility.	year of establishment: July 2005; Size: About 4081 square meters per floor
Φ.	Floor 3	Used as warehouse and office by audited facility.	year of establishment: July 2005; Size: About 4081 square meters per floor
.10	Floor 4	Used as sample making workshop by audited facility.	year of
hing Kay	Is this a share building?	d Yes	None
aching Kayo	One new sofery building Floor 1		establishment: March 2006; Size: About 2091 square meters

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		Floor 2	Used as warehouse by facility A: Zhejiang Dacheng Kaiyue Shareholding Co., Ltd	year of establishment: March 2006; Size: About 2091 square meters	
	1240	Floor 3-4	Used as workshop by facility A: Zhejiang Dacheng Kaiyue Shareholding Co., Ltd	year of establishment: March 2006; Size: About 2091 square meters	240
	hing Kar	Is this a shared building?	Yes	None	0.)
Rea	sching Kayo	One 6-storey dormitory building 1#	Description	Remark, if any	
		Floor 1-6	Used as dormitory rooms by audited facility: Zhejiang Reaching Kayo Textile & Garment Co., Ltd.	year of establishment: July 2005; About 864 square meters per floor	
		Is this a shared building?	No	None	
	iching Kayo	One 6-storey dormitory building 2#	Description	Remark, if any	ayo
Rea	yc.,	Floor 1-6	Used as dormitory rooms by other 2 facilities (facility A and facility B)	year of establishment: July 2005; About 864 square meters per floor	
		Is this a shared building?	Yes	None	
		One / starou	Description	Dama and if any	
	(210	One 6-storey dormitory building 3#	Description	Remark, if any	210
Rea	iching Kayo	Floor 1-6 K	Oused as dormitory rooms by other 2 facilities (facility A and facility B)	year of establishment: July 2005; Size: About 321 square meters per floor	0)
		Is this a shared building?	Yes	None	
		F1: Visible structure Yes No	al integrity issues (large cro	acks) observed?	

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the site?

dormitories

L: Are there any on site provided worker

accommodation buildings e.g.

F2: Please give details: No crack was noted on the building. F3: Does the site have a structural engineer evaluation? ⊠ No F4: Please give details: No structural engineer evaluation but Reaching Kayo the facility had obtained reports of construction completion acceptance for the building. G: Site function: Agent ☐ Factory Processing/Manufacturer☐ Finished Product Supplier Grower] Homeworker Labour Provider Pack House **Primary Producer** Service Provider Sub-Contractor H: Month(s) of peak season: NA (if applicable) Site didn't have peak season I: Process overview: The products manufactured in this factory are garments. (Include products being produced, main operations, number of production lines, The main production processes are listed as follows: cutting, main equipment used) sewing, ironing, finishing, inspection and packing. The main equipment used in the facility list as: sewing machine: 400 sets; cutting machine: 39 sets; ironing machine: 60 sets; needle inspecting machine: 1 set; dust collecting machine: 2 Site had completed most production processes (excepted embroidery /dyeing and printing /garment washing). 3 subcontractors were used. Please refer to 8A.1 for details. J: What form of worker representation / ☐ Union (name) Zhejiang Reaching Kayo Textile & Garment Reaching Kayo Co., Ltd. union union is there on site? Worker Committee Zhejiang Reaching Kayo Textile & Garment Co., Ltd. Worker Committee Other (specify) None Yes K: Is there any night production work at

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☐ No

Yes

☐ No

L1: If yes, approx. % of workers in on site accommodation

17% of workers in on site accommodation

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M: Are there any off site provided worker accommodation buildings	Yes No M1: If yes, approx. % of workers Not applicable, no off site dormitory was provided for employees.
N: Were all site-provided accommodation buildings included in this audit	Yes No N1: If no, please give details

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			*
	Audit Pa	rameters	
A: Time in and time out	A1: Day 1 Time in: 9:30 A2: Day 1 Time out: 17:30	A3: Day 2 Time in: 8:30 A4: Day 2 Time out: 16:30	A5: Day 3 Time in: N/A A6: Day 3 Time out: N/A
B: Number of auditor days used:	2 (One auditor in 2 days)	(2)0	. (6)
C: Audit type:	Full Initial Periodic Full Follow-up Partial Follow-Up Partial Other	19 Kas	ReachingKa
	If other, please define		
D: Was the audit announced?	☐ Announced ☐ Semi – announced: W ☑ Unannounced	indow detail: weeks	
E: Was the Sedex SAQ available for review?	Yes No No E1: If No, why not? ■ No No	(aVO	(6)
F: Any conflicting information SAQ/Pre-Audit Info to Audit findings?	☐ Yes ☐ No If Yes , please capture de	tail in appropriate audit b	y clause Reaching K
G: Who signed and agreed CAPR (Name and job title)	Mr. Zhu Jirong / HR Mano	ger	
H: Is further information	☐ Yes ☐ No		

Audit attendance	Management	Worker Representativ	ves
	Senior management	Worker Committee representatives	Union representatives

Yes □Noeaching Kay

Audit company: Intertek

(If yes, please contact audit company for details)

7 March 2019

I: Previous audit date:

J: Previous audit type:

K: Were any previous audits reviewed for this

audit

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S	Sedex Audit Reference: 20	20CNZAA408856855 Sed	ex Members Ethical Trad	e Audit Report Version 6.1	No
	A: Present at the opening meeting?	≥ Yes □ No	⊠ Yes □ No	⊠ Yes □ No	
	B: Present at the audit?	⊠ Yes □ No	⊠ Yes □ No	⊠ Yes □ No	
	C: Present at the closing meeting?	≥ Yes □ No	⊠ Yes □ No	⊠ Yes □ No	
	D: If Worker Representatives were not present please explain reasons why (only complete if no worker reps present)	Not applicable.	0		
	E: If Union Representatives were not present please explain reasons why: (only complete if no union reps present)	Not applicable.	30	ching Ka	No
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Worker Analysis

The term "migrant worker" refers to a person who is engaged or has been engaged in a remunerated activity in a country of which they are not a national or permanent resident or has purposely migrated on a temporary basis to another in-country region to seek and engage in a remunerated activity.

	Kayo		Kay	Worker	Analysis	K3	No		K3	40
hi	40,		Local			Migrant*			Total	
Reachi		Permanent	Temporary	Agency	Permanent	Temporary	Agency	Home workers	ac, m	
	Worker numbers – Male	42	0	0	21	0	0	0	63	
	Worker numbers – female	236	0	0	62	0	0	0	298	
	Total	278	0	0	83	0	0	0	361	
	Number of Workers interviewed – male	6	o Kay	О	2	0 Ks	290	0	8	No
Reachi	Number of Workers interviewed – female	12	ring	0	6	ching	0	0	18hing	
Ko	Total – interviewed sample size	18	0	0	8	0	0	0	26	

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	Fig.		
	A: Nationality of Management	China	
	B: Please list the nationalities of all workers, with the three most common nationalities listed first. Please add more nationalities as applicable to site. Add more rows if required.	Nationalities: B1: Nationality 1:China B2: Nationality 2:N/A B3: Nationality 3:N/A	Was the list completed during peak season? Yes No If no, please describe how this may vary during peak periods: Not applicable. The peak season in the facility was not obvious.
Reachi	C:Please provide more information for the three most common nationalities.	C: approx % total workforce: Nationality 1100% C1: approx % total workforce: Nationality 2N/A C2: approx % total workforce: Nationality 3N/A	Reaching.
	D: Worker remuneration (management information)	D:0% workers on piece rate D1:100% hourly paid workers D2:0% salaried workers Payment cycle: D3:0% daily paid D4:0% weekly paid	
eachi	ng Kayo	D5:100% monthly paid D6:0% other D7: If other, please give details	ig Kayo

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			\ -
	Worker Interview St	ummary	
	A: Were workers aware of the audit?	⊠ Yes □ No	
	B: Were workers aware of the code?	∑ Yes □ No	
	C: Number of group interviews:	4 groups of 5 employee:	. 12
Res	(Please specify number and size of groups. Please see SMETA Best Practice Guidance and Measurement Criteria. If the auditor was not able to follow the BPG, please state within the declaration)	- 4 groups of 3 стіріоўсе.	Reaching Ka
	D: Number of individual interviews (Please see SMETA Best Practice Guidance and Measurement Criteria)	D1: Male: 3	D2: Female: 3
	E: All groups of workers are included in the scope of this audit such as; Direct employees, Casual and agency	∑ Yes ☐ No	
	workers, Workers employed by service providers such as security and catering staff as well as workers supplied by other contractors. Note to auditor: please record details of migrant /agency/contractor	If no, please give details	3
	workers in section 8 – Regular Employment, under Responsible Recruitment	ayo	Reaching K
Rea	F: Interviews were done in private and the confidentiality of the interview process was communicated to the workers?	⊠ Yes □ No	Beach
	G: In general, what was the attitude of the workers towards their workplace?	Favourable Non-favourable Indifferent	
	H: What was the most common worker complaint?	No complaint was raised	d during the interview.
Res	I: What did the workers like the most about working at this site?	Wages were always pai The facility managemer The working environmer	nt was kind to them.
Rea	J: Any additional comment(s) regarding interviews:	Most employees enjoye facility, they felt they ha had a good relationship general.	d sufficient wage and
	K: Attitude of workers to hours worked:	They stated that the overvoluntarily, and they we working hours.	

L. Is there any worker survey information available? Report reference: A4821527 Date: 13-14 January 2020 Sedexglobal.com

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L1: If yes, please give details: There was an annual worker satisfaction survey conducted by management in the facility. Auditor saw records and improvement made.

M: Attitude of workers:

(Include their attitude to management, workplace, and the interview process. Both positive and negative information should be included) Note: Do not document any information that could put workers at risk

26 employees were randomly selected for interview; they were interviewed as 4 groups of 5 employees and the balance of 6 employees were interviewed individually.

The employees were assured of confidentiality and they spoke freely of their views of the facility.

All employees said they were satisfied with their employment at the facility and that they were satisfied with the current wages which in their view were in line with wages in the locality. They felt free to leave this employer and understood the notice period required. They had good relationship with their supervisors and managers who treated them with respect.

They were able to make suggestions to their supervisors and team leaders and sometimes they had seen these suggestions adopted. They were able to complain directly to their supervisors and felt free to give their general concerns to their worker representatives who would take it to the management.

N: Attitude of worker's committee/union reps:

(Include their attitude to management, workplace, and the interview process. Both positive and negative information should be included) Note: Do not document any information that could put workers at risk

One worker committee representative and one union representative were interviewed, and they stated that they were favourable with the management and facility environment. No negative information was raised.

The worker committee rep and the union rep were happy with the management, working conditions, and she stated that they could give suggestions on all parts of the site's practices.

O: Attitude of managers:

(Include attitude to audit, and audit process. Both positive and negative information should be included)

The management was open and cooperative throughout the process of the audit. The audited facility designated several management staff to be responsible for this audit, e.g. the facility assigned the tasks of coordinating the whole audit, accompanying the onsite tour, providing documents and arrangement of worker interviews etc. to several different management staff, and these assigned persons completed their assigned tasks well during the whole audit. The requested documents were provided in a timely manner. All necessary areas were allowed access for tour and locked areas encountered during the audit were unlocked timely.

A private room was arranged for workers' interview and the management allowed audit team to select workers for interviews. Photos taking of the facilities and copies' keeping of the samples of the reviewed documents were also permitted by the facility management.

In the closing meeting, the management agreed with the found non-compliances and stated that they would take relevant corrective and preventive actions for the found non-compliances as soon as possible. The management did not raise any negative feedback for the audit.

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Audit Results by Clause

0A: Universal Rights covering UNGP

(Click here to return to summary of findings)

0.A. Guidance for Observations

- 0.A.1 Businesses should have a policy, endorsed at the highest level, covering human rights impacts and issues, and ensure it is communicated to all appropriate parties, including its own suppliers.
- 0.A.2 Businesses should have a designated person responsible for implementing standards concerning Human rights
- 0.A.3 Businesses shall identify their stakeholders and salient issues.
- 0.A.4 Businesses shall measure their direct, indirect, and potential impacts on stakeholders (rights holders) human rights.
- 0.A.5 Where businesses have an adverse impact on human rights within any of their stakeholders, they shall address these issues and enable effective remediation.
- 0.A.6 Businesses shall have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter.

Note for auditors and readers. This is not a full Human Rights Assessment, but instead a check on the business's implementation of processes to meet their Universal rights covering UNGP responsibilities.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- 1. The facility had established a written Human Rights Policy covering human rights impacts and issues and expressing commitment to respect human rights. The facility's Human Rights Policy was endorsed by Mr. Zhu Jirong / HR Manager. The facility communicated Human Rights Policy to all appropriate parties including its own suppliers through providing the facility's Human Rights Policy to all appropriate parties and asking them to acknowledge Human Rights Policy Compliance Commitments by signatures and stamps.
- 2. There was one designated person responsible for implementing standards concerning Human Rights in the facility and the designation paper was available for review. The designated person for it was Mr. Zhu Jirong / HR Manager.
- 3. According to worker interviews, management interviews and the facility's regular assessment and measurement of its direct, indirect and potential human rights impacts on its stakeholders, the facility had no adverse impact of human rights on its stakeholders.
 4. The facility had established a transparent system for confidentially reporting and dealing with human
- 4. The facility had established a transparent system for confidentially reporting and dealing with human rights impacts without fear of reprisal towards the reporter. The responsible person and contact methods (e.g. mobile phone numbers and email address as well as suggestion box) were available for its employees and other stakeholders to report human rights relevant complaints without fear of reprisal and such kind of information was publicized through posters and regular trainings. The designated person for it was Mr. Zhu Jirong / HR Manager.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

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1. Employee Handbook was reviewed. It stipulated complying with ETI Code, written policies and procedure that being provided individually to employees.

- 2. Company Manual contains details of Code and Business Ethics with the commitment of being compliant in all aspects of business and integrity aligned with the client's requirement and local law.
- 3. The posters and trainings records about Human Rights Policy.
- 4. The facility's written Human Rights Policy; Human Rights Policy Compliance Commitments from its appropriate parties.
- 5. The designation paper for person responsible for implementing standards concerning Human Rights in the facility.
- Reaching Kayo 6. The assessment and measurement reports regarding its direct, indirect and potential human rights impacts on its stakeholders.

Any other comments: None

A: Policy statement that expresses commitment to respect human rights?	 Yes No A1: Please give details: The facility had established a written Human Rights Policy covering human rights impacts and issues and expressing commitment to respect human rights.
B: Does the business have a designated person responsible for implementing standards concerning Human Rights?	Yes No There was one designated person responsible for implementing standards concerning Human Rights in the facility and the designation paper was available for review. Please give details: Name: Mr. Zhu Jirong Job title: HR manager
C: Does the business have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter?	Yes No C1: Please give details: The facility had established a transparent system for confidentially reporting and dealing with human rights impacts without fear of reprisal towards the reporter. The responsible person and contact methods (e.g. mobile phone numbers and email address as well as suggestion box) were available for its employees and other stakeholders to report human rights relevant complaints without fear of reprisal and such kind of information was publicized through posters and regular trainings. The designated person for it was Mr. Zhu Jirong / HR Manager.
D: Does the grievance mechanism meet UNGP expectations? (Legitimate, Accessible, Predictable, Equitable, Transparent, Rightscompatible, a source of continuous learning and based on stakeholder engagement)	YesNoD1: If no, please give details

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		796		
E: Does the business demonstrate effective data privacy procedures for workers' information, which is implemented? Solution No.		31/0		
		Findings		
	Description of observation:	ic 🗆	observed: Not applicable	
Ref	Local law or ETI/Additional elements / customer s Not applicable Comments: Not applicable	specific requirement:	ReachingKa	340
	Good exc	amples observed:		
	None observed		Observed: Not applicable	
Rei	aching Kayo Read	uing Kayo	ReachingKa	31/0

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Measuring Workplace Impact

	Workplace Impact		
	A: Annual worker turnover: Number of workers leaving in last 12 months as a % of average total number of workers on site over the year (annual worker turnover)	A1: Last year: _8 %	A2: This year 8 %
Rei	B: Current % quarterly (90 days) turnover: Number of workers leaving from the first day of the 90 days period through to the last day of the 90 day period / [(number of employees on the 1st day of 90 day period + number of employees on the last day of the 90 day period) / 2]	eaching Kayo	C2: This year
	C: Annual % absenteeism: Number of days lost through job absence in the year / [(number of employees on 1st day of the year + number employees on the last day of the year) / 2] * number available workdays in the year	C1: Last year: _7 %	C2: This year 7_ %
	D: Quarterly (90 days) % absenteeism: Number of days lost through job absence in the period / [(Number of employees on 1st of the period + Number of employees on the last day of the period) / 2] * Number of available workdays in the month	7% Yes	seaching Ka
Res	E: Are accidents recorded?	Yes No E1: Please describe: Accidents rereview and it showed no accide months.	ecords were provided to
	F: Annual Number of work related accidents and injuries per 100 workers: [(Number of work related accidents and injuries * 100) / Number of total worke rs]	F1: Last year: Number: 0	F2: This year: Number: 0
	G: Quarterly (90 days) number of work related accidents and injuries per 100 workers: [(Number of work related accidents and injuries * 100) / Number of total workers]	o Ching Kayo	H2: This year: 0 thing K
Re	H: Lost day work cases per 100 workers: [(Number of lost days due to work accidents and work related injuries * 100) / Number of total workers]	H1: Last year: 0	H2: This year: 0
	I: % of workers that work on average more than 48 standard hours / week in the last 6 / 12 months:	I1: 6 months0% workers	I2: 12 months 0% workers

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		K
J: % of workers that work on average more than 60 total hours / week in the last 6 / 12 months:	J1: 6 months 0% workers	J2: 12 months 0% workers

0B: Management system and Code Implementation

(Click here to return to summary of findings)

0.8.1 Suppliers are expected to implement and maintain systems for delivering compliance to this Code. 0.8.2 Suppliers are expected to be operating legally in premises with the correct business licenses and permissions and to have systems to ensure that all relevant land rights have been complied with 0.8.3 Suppliers shall appoint a senior member of management who shall be responsible for compliance with the Code.

0.B.4 Suppliers are expected to communicate this Code to all employees.

0.B.5 Suppliers should communicate this code to their own suppliers and, where reasonably practicable, extend the principles of this Ethical Code through their supply chain.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- 1. The facility implemented and maintained systems for delivering compliance to this Code. A CSR manual was created by the facility which contained all required documents and all appropriate procedures for meeting the client's code of conduct and the legal requirements. There was an internal audit team for internal audit of the social standards of the facility and they reported their findings to Mr. Zhu Jirong / HR Manager.
- 2.The facility was operating legally and had the correct & valid business license. The facility had provided the valid land using permit and the property ownership certificate of the facility building for reviewing.

 3.The appointed senior management responsible for compliance with the Code was Mr. Zhu Jirong / HR Manager.
- 4. The facility communicated the code to all workers by regular trainings.
- 5. The facility communicated the CSR code to their suppliers through providing copy of CSR manual and asking suppliers to sign the written social compliance commitments; and the facility also conducted social compliance assessments for its suppliers annually. But the facility did not communicate this ETI Code to their own suppliers and extend the principles of this Ethical Code through their supply chain.
- 6.Implementation of any necessary changes is then given to the individual department heads after agreement with the facility manager.
- 7. The facility obtained the recognised system certifications of ISO 9001:2015 (certificate no.:15/18Q6608R61; valid date: from 21 June 2018 to 5 May 2021) and ISO 14001:2015 (certificate no.: 15/18E6609R41; valid date: from 21 June 2018 to 4 May 2021).

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- 1.The CSR manual; Appointment papers for compliance responsible persons; internal audit documents (e.g. annual audit reports) from the internal audit team; management system certificate.
- 2. Business license; the land using permit and the property ownership certificate of facility building.
- 3.The appointment paper for the senior management responsible for compliance with the Code
- 4. Training records for workers

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5.Written social compliance commitments from Suppliers and social compliance asses suppliers	ssment reports for its
6.Management interview and worker interview	
Any other comments: None	

	Management	Systems:	140
Res	A: In the last 12 months, has the site been subject to any fines/prosecutions for non–compliance to any regulations?	Yes No A1: Please give details: No fine or prosecution for non-compliance to any regulation was found in the last 12 months in the facility.	<i>r</i> J
	B: Do policies and/or procedures exist that reduce the risk of forced labour, child labour, discrimination, harassment & abuse?	Yes No B1: Please give details: The facility had set up and implemented procedures of no forced labour, no child labour and no discrimination, harassment & abuse in the facility. One manager was appointed to take responsibility for the complement of these policies, such as when hiring employee, the ID card was needed to check the ages of employees. Male and female employees are on the same pay grade etc. Relevant training was provided for workers.	No.
Rei	C: If Yes, is there evidence (an indication) of effective implementation? Please give details.	Through employment contract and ID copies review, no child labor under the age of 16 years old employed. Through the employee interview, all interviewees stated that they were free to move in the facility and they were paid based on their work experience and skills. The management were all nice to them.	
2es	D: Have managers and workers received training in the standards for forced labour, child labour, discrimination, harassment & abuse?	Yes No D1: Please give details: Training about no forced labour, non-child labour, none discrimination and non-harassment & abuse was provided by the facility when new employees come in. Managers were also required to participate such training yearly.	NO.
1-	E: If Yes, is there evidence (an indication) that training has been effective e.g. training records etc.? Please give details	Yes No E1: Please give details: Regular training records were provided for review, the latest training was held on 8 November 2019. The workers were aware clearly of the facility's relevant policies and procedures about forced labour, child labour, discrimination,	

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		harassment and abuse according to the interviews.	
	F: Does the site have any internationally recognised system certifications e.g. ISO 9000, 14000, OHSAS 18000, SA8000 (or other social audits). Please detail (Number and date).	Yes No F1: Please give details: The facility obtained the recognised system certifications of ISO 9001:2015 (certificate no.:15/18Q6608R61; valid date: from 21 June 2018 to 5 May 2021) and ISO 14001:2015 (certificate no.: 15/18E6609R41; valid date: from 21 June 2018 to 4 May 2021).	ey"
Rei	G: 1s there a Human Resources manager/department? If Yes, please detail.	Yes No G1: Please give details: The facility had Human Resources department which in charge of the recruitment of workers, assignment of employees' post, etc. and Mr. Zhu Jirong / HR Manager was available in the facility and present in the audit.	
	H: Is there a senior person / manager responsible for implementation of the code	Yes No H1: Please give details: The appointed senior management responsible for compliance with the Code was Mr. Zhu Jirong / HR Manager.	ay"
Res	I: Is there a policy to ensure all worker information is confidential?	Yes No No Selection No Selection No N	
Res	J: Is there an effective procedure to ensure confidential information is kept confidential?	Yes No J1: Please give details: The facility established and implemented the policy and procedure for safeguarding workers' confidential and private data and information. Workers' confidential and private data and information such as the worker roster, the workers' personal files (including the ID card copies and other sensitive data such as residency address, contact methods, etc.), copies of labour contracts, payrolls, etc. were kept in lockers of the office by the responsible persons (i.e. financial and HR staff). And the workers' confidential and private information and data in computers were also controlled and accessed only to authorised persons (i.e. financial and HR staff).	87
	K: Are risk assessments conducted to evaluate policy and procedure effectiveness?	∑ Yes □ No	

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Ko	Ro	Ko		
		K1: Please give details: During document review and management interview, auditor noted that the facility conducted risk assessment (management review) yearly to evaluate the current policy and procedure and made any modification based on the output. The last risk assessment (management review) was conducted on 30 August 2019. These include worker satisfaction surveys.	.10	
Rei	L: Does the facility have a process to address issues found when conducting risk assessments, including implementation of controls to reduce identified risks?	Yes No L1Please give details: There was an internal audit team for internal audit including risk assessment of the social standards of the facility and they reported their findings to Mr. Zhu Jirong / HR Manager. Implementation of any necessary changes was then given to the individual department head after agreement with Mr. Zhu Jirong / HR Manager.	37	
Res	M: Does the facility have a policy/code which require labour standards of its own suppliers?	Yes No M1: Please give details: The facility had its supplier selecting policy and procedure to ensure all suppliers were in compliance with the labour standards and this code. The facility communicated the CSR code to their suppliers through providing copy of CSR manual and asking suppliers to sign the written social compliance commitments; and the facility also conducted social compliance assessments for its suppliers annually.	ay ⁰	
	Land rights			
	N: Does the site have all required land rights licenses and permissions (see SMETA Measurement Criteria)?	Yes No N1: Please give details: The site had all required land rights, licences and permission such as house property certificate, the valid land using permit.	ay0	
Rei	O: Does the site have systems in place to conduct legal due diligence to recognize and apply national laws and practices relating to land title?	Yes No O1: Please give details: The facility had appointed a person conducted due diligence about the national laws and practices relating to land title through visiting government's website, consulting the government officials and verifying the legal documents of the land. A person was appointed to be responsible for updating the applicable law lists and conduct internal audit for this point.		

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P: Does the site have a written policy and procedures specific to land rights. If yes, does it include any due diligence the company will undertake to obtain free, prior and informed consent, (FPIC) even if national/local law does not require it Q: Is there evidence that facility / site compensated the owner/lessor for the land prior to the facility being built or expanded.	Yes No P1: If yes, how does the company obtain FPIC: The facility had written policy and procedure specific to the land rights. The facility had conducted due diligence to obtain free, prior and informed consent through visiting government's website, consulting the government officials and verifying the legal documents of the land. A person was appointed to be responsible for updating the applicable law lists and conducting internal audit for this point. Yes No Q1: Please give details: The land was bought from the local government before constructing the facility buildings. The facility had provided the valid land using permit and the property ownership certificate of the facility buildings for reviewing.
R. Does the facility demonstrate that alternatives to a specific land acquisition were considered to avoid or minimize adverse impacts? S: Is There any evidence of illegal appropriation of land for facility building or expansion of footprint.	No R1; Please give details: Not applicable, the facility did not have plan of land acquisition. Yes No S1: Please give details: No illegal appropriation of land for facility building or expansion of footprint.
Non-compli	ance:
1. Description of non-compliance: NC against ETI/Additional Elements NC against customer code: None observed Local law and/or ETI requirement: Not applicable Recommended corrective action: Not applicable	inst Local Law Objective evidence observed: (where relevant please add photo numbers) Not applicable
Observa	tion:

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1. Description of observation:

Not communicating this ETI Code to their own suppliers and extend the principles of this Ethical Code through their supply chain. Through document review and management interview, auditor found that the facility did not communicate this ETI Code to their own suppliers and extend the principles of this Ethical Code through their supply chain.

Objective evidence observed:

Document review Management interview

Reaching Kayo

Local law or ETI requirement:

Local law: no local law applies

ETI O.B.5: Suppliers should communicate this code to their own suppliers and, where reasonably practicable, extend the principles of this Ethical Code through their supply chain.

Comments:

It was recommended that the facility should communicate this ETI Code to their own suppliers and extend the principles of this Ethical Code through their supply chain.

Good Examples observed:

Reaching Kayo

Description of Good Example (GE):

None observed

Objective evidence observed: Reaching Kayo

Not applicable

Reaching Kayo

Reaching Kayo

Reaching Kayo

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1: Freely Chosen Employment

(Click here to return to summary of findings)

ETI

1.1 There is no forced, bonded or involuntary prison labour.

1.2 Workers are not required to lodge "deposits" or their identity papers with their employer and are free to leave their employer after reasonable notice.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- 1. The facility had a written policy of prohibiting forced, bonded and prison labour. The policy stated that the facility did not require deposit or withhold workers' ID cards; the facility did not limit the workers' freedom; the facility prohibited forced, bonded or involuntary prison labour; and workers were free to leave their employer after reasonable notice, etc.
- 2. The facility had a written recruitment procedure which stated that the workers must present their ID cards for proof of age but only copies would be kept in the personnel files and the original ID cards would be given back to the workers.
- 3. The employing handbook-given to all workers on joining, stated that workers were free to leave with 3 days' prior written notice within their probation period and could resign with one month's prior written notice after the probation period; the resigned workers would be given their full wages on their last day of work; according to the onsite observation and worker interviews, the workers were free to leave the workplace after their working hours every day; the overtime was voluntary, etc.
- 4. The terms and conditions of employment in the handbook stated that the workers were free to leave the workplace outside of their working hours, the rules for security guards stated that the responsibilities of security guards were only protecting the safety of the facility's personnel and properties, and security guards were not allowed to abuse workers and conduct body search.
- 5. The factory did not require any payment for work tools, PPE, IC/staff card, training, etc.
- 6. The factory did not use prison labour.
- 7. The above was confirmed in management and employee interview.

Evidence examined – to support system description (Documents examined & relevant comments. Include Reaching Kayo renewal/expiry date where appropriate):

- 4. Employee handbook
 5. Management and employee interview

 Any other comments:
 None

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A: Is there any evidence of Yes X No retention of original documents, e.g. passports/ID's A1: If yes, please give details and category of workers affected: B: Is there any evidence of a loan No. scheme in operation B1: If yes, please give details and category of worker affected: C: Is there any evidence of Yes No. retention of wages /deposits C1: If yes, please give details and category of worker affected: D: Are there any restrictions on Yes workers' freedom to terminate X No D1: Please describe finding: there is no any restriction on workers' employment? freedom to terminate employment. Workers are free to leave with 3 days' prior written notice within their probation period and can resign with one month's prior written notice after the probation period; the resigned workers will be given their full wages on their last day of work. Yes E: If any part of the business is UK based or registered there & has a No turnover over £36m, is there a Not applicable E1: Please describe finding: Not applicable (the audited facility was published a 'modern day slavery not UK based or registered and turnover was less than 36m+, so modern day slavery statement was not required for the audited Reaching facility) Remark: There was no any restriction on workers' freedoms to leave the site at the end of the work day. According to the onsite observation and worker interviews, the workers were free to leave the workplace after their working hours every day. F: Is there evidence of any Yes X No restrictions on workers' freedoms to leave the site at the end of the F1: Please describe finding: work day? Not applicable Remark: There was no any restriction on workers' freedoms to leave the site at the end of the work day. According to the onsite observation and worker interviews, the workers were free to leave the workplace after their working hours every day. G: Does the site understand the Yes □ No risks of forced / trafficked / Not applicable bonded labour in its supply chain G1: If yes, please give details and category of workers affected: According to the document review and management interviews, there was no risk of forced / trafficked / bonded labour in its supply chain. H: Is the site taking any steps X Yes taking to reduce the risk of forced ☐ No / trafficked labour?

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eschit, w.	Reaching seasthemsels in	Reachipopo			
	H1: Please describe finding: Remark: A review and management interviews, the procedural documents and policy to trafficked labour.	the site had relevant			
	Non-compliance:				
1. Description of non-complian NC against ETI NC code: None observed Local law and/or ETI requirement Not applicable	against Local Law: NC against custome	Objective evidence observed: (where relevant please add photo numbers) Not applicable			
Recommended corrective acti Not applicable	on:				
	Observation:				
Description of observation: None observed Local law or ETI requirement: Not applicable Comments:	Reaching Kayo	Objective evidence observed: Not applicable			
Not applicable					
Good Examples observed:					
Description of Good Example (None observed	Reaching yayo	Objective evidence observed: Not applicable			
eaching Kayo	10				

Audit company: Intertek



2: Freedom of Association and Right to Collective Bargaining are Respected

(Click here to return to summary of findings) (Click here to return to Key Information)

ETI

- 2.1 Workers, without distinction, have the right to join or form trade unions of their own choosing and to bargain collectively.
- 2.2 The employer adopts an open attitude towards the activities of trade unions and their organisational
- 2.3 Workers' representatives are not discriminated against and have access to carry out their representative functions in the workplace.
- 2.4 Where the right to freedom of association and collective bargaining is restricted under law, the employer facilitates, and does not hinder, the development of parallel means for independent and free association and bargaining.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- 1. There was one union at the site with 7 union representatives. The union representative conducted meetings quarterly and the latest meeting was conducted on 15 October 2019. One union representative was present at the audit.
- 2. One worker committee with 2 worker representatives was established in the factory. The worker representative conducted meetings quarterly and the latest meeting was conducted on 15 October 2019. One worker representative was present at the audit.
- 3. The interviewed workers confirmed that they were free to join trade union or workers' organization and enjoy the right to collective bargaining.
- 4. Employee interview confirmed that the members of the worker committee and union committee had been elected by fellow employees, and the facility did not interfere in their activities, and did not discriminate the worker representatives or union representatives.
- 5. The facility had a written policy of freedom of association and right to collective bargaining. The policy stated that the workers were free to form or join trade union or workers' organization and enjoyed the right to collective bargaining, and nobody would be treated differently if they are members of the trade union or workers' organization, etc.
- 6. The response records for workers' suggestions and appeals were available for review.

Reaching Kayo Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- 1. Policy of freedom of association
- 2. Policy about suggestions and appeals date on September 2018
- 3. Worker/union representatives' selection records and meeting records
- 4.Response records for workers' suggestions and appeals
- 5.Interviews with worker representative, management and workers

Any other comments:

None

Audit company: Intertek

	A: What form of worker representation/union is there on site?	Ltd. union	g Reaching Kayo Textile & Garment Co., nejiang Reaching Kayo Textile & Garment tee	
	B: Is it a legal requirement to have a union?	☐ Yes ☑ No		
Rea	C: Is it a legal requirement to have a worker's committee?	☐ Yes ☐ No	ing K	
	D: Is there any other form of effective worker/management communication channel? (Other than union/worker committee e.g. H&S, sexual harassment)	Yes No D1: Please give details: Through EHS committee representatives, telephone, suggestion box, and their team leaders or above, etc.		
		D2: Is there evidence of free elections? Yes No During employee interview, worker /union representation was elected by employees freely.		
	E: Does the supplier provide adequate facilities to allow the Union or committee to conduct related business?	Yes No E1: Please give details: The facility had conducted worker committee/union meeting regularly to reporting and discussing the worker's complaint and advise.		
Rei	F: Name of union and union representative, if applicable:	Zhejiang Reaching Kayo Textile & Garment Co., Ltd. union with 7 union members (Mr. Zhu Jirong, Mr. Teng Zhangcai, Mr. Shen Yiping, Mr. Zhang Youliang, Ms. Shi Xiaojin, Ms. Xing Jinjuan and Mr. Gao Hongjun).	F1: Is there evidence of free elections? Yes No N/A	
Rea	G: If there is no union, is there a parallel means of consultation with workers e.g. worker committees?	Workers committee; A worker's committee in place with 2 worker members elected by the workers to represent each section of the factory. Currently there were 2 active members of the worker committee.	G1: Is there evidence of free elections? ☐ Yes ☐ No ☐ N/A	
	H: Are all workers aware of who their representatives are?	⊠ Yes □ No	Mr. Qian Chunbo and Ms. Qiu Meiying were the worker representatives.	

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1		1.		
			Shen Yipii Xiaojin, M	rong, Mr. Teng Zhangcai, Mr. ng, Mr. Zhang Youliang, Ms. Shi Is. Xing Jinjuan and Mr. Gao were the union representatives.
	I: Were worker representatives freely elected?	☑ Yes ☐ No	I1: Date o	of last election: September 2018
	J: Do workers know what topics can be raised with their representatives?	⊠ Yes □ No	0	a K
Rea	K: Were worker representatives/union representatives interviewed?	Yes No If Yes , please state how r One worker representativ interviewed during the a	ve and one	e union representative were
	L: Please describe any evidence that union/worker's committee is effective? Specify date of last meeting; topics covered; how minutes were communicated etc.	confirmed that they wou months. The latest union/	ld meet wi worker col er 2019 ab lection and	out Human rights issues with d work environment. The
	M: Are any workers covered by Collective Bargaining Agreement (CBA)?	Yes No Not applicable No Collective Bargaining Agreement in the facility.		
Rea	If Yes, what percentage by trade Union/worker representation	M1:% workers covered by Union CBA Not applicable No Collective Bargaining Agreement in the facility.		M2:% workers covered by worker rep CBA Not applicable No Collective Bargaining Agreement in the facility.
	M3: If Yes , does the Collective Bargaining Agreement (CBA) include rates of pay?	☐ Yes ☐ No		
		Not applicable No Collective Bargaining	Agreeme	nt in the facility.

	4310	x 370	4
	hing !	Non-compliance:	hing "
Rea	1. Description of non-co NC against ETI code: None observed	ompliance: NC against Local Law NC against customer	Objective evidence observed: (where relevant please add photo numbers)
	Local law and/or ETI red Not applicable	quirement:	Not applicable
	Recommended correct Not applicable	tive action:	

Audit company: Intertek

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Observation: Objective evidence Description of observation: None observed observed: Not applicable Reaching Kayo Reaching Kayo Local law or ETI requirement: Not applicable Comments: Not applicable Good Examples observed: Objective evidence Description of Good Example (GE): None observed observed: Not applicable

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3: Working Conditions are Safe and Hygienic

(Click here to return to summary of findings) (Click here to return to Key Information)

ETI

- 3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment. 3.2 Workers shall receive regular and recorded Health & Safety training, and such training shall be repeated for new or reassigned workers.
- 3.3 Access to clean toilet facilities and to potable water, and, if appropriate, sanitary facilities for food storage shall be provided.
- 3.4 Accommodation, where provided, shall be clean, safe, and meet the basic needs of the workers.
- 3.5 The company observing the code shall assign responsibility for Health & Safety to a senior management representative.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- 1.General Health and Safety management
- Mr. Zhu Jirong / HR Manager was responsible for Health & Safety issues in the site.
- Potable water was freely available in all areas and test certificates were up-to-date.
- Sufficient clean toilets segregated by gender were available at all times to employees.
- Ventilation, temperature and lighting were adequate for the production processes.
- Minutes of meetings showed that there were monthly meetings between the workers and the Facility Director, and each point was acted on.
- Accident reports were available for review.
- The facility provided the training records / certificate of safety production knowledge and management skill of the principal in charge and persons for the management of work safety for review.

2. Fire Safety

- There were at least 2 exits from each work area and these were clearly marked.
- Firefighting equipment was adequate and checks were up-to-date.
- Fire drills were organized and recorded every 6 months.
- Lead to the safety exit doors were adequate.

 Evacuation routes were designed well with yellow lines and unblocked.

 Evacuation plans were posted at each safety exit and understood by all interviewed workers.

 3. Electrical safety

 There was a competent electrician at the site.

 All electrical equipments. - Training had been given by the local fire department and fire marshals had been specially selected for

- All electrical equipment were in good condition such as sockets, plugs, switches and main fuse boards.

4. Chemical safety

- Only machine oil used by the facility was correctly labelled.
- Employees in the workshop where chemicals were used confirmed that they had been trained on correct handling procedures as well as what to do in an emergency.

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- Adequate PPE such as masks and gloves were provided to the workers exposed to chemicals.

- Material Safety Data Sheets were available in all workplaces with chemicals.

- Secondary containment was available for relevant chemicals.

5. Medical services

- There were adequate first aid kits in each production area and they were well stocked.
- There were 25 first aiders and they had been trained at a local hospital.

6. Machine Safety

- Protective devices were installed for the dangerous parts of the machines.
- Reaching Kayo - The registration certificates and annual inspection reports of 4 cargo lifts were provided for review.
- -The facility provided the safety management certificate of the cargo lift for review.
- 7. Kitchen and canteen hygiene conditions
- Health certificates of 5 kitchen staffs were provided for review.
- Food Operation Permit for the kitchen.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Health and safety policy
- Health and safety manual
- Health and safety committee minutes
- Training records and certificates
- Fire equipment maintenance records
- Fire drill records on 20 May 2019 & 15 November 2019
- Trained first aider register on June 2017 with 3 years valid period
- Accident reports
- Potable water testing certificates issued in 10 December 2019
- Interviews with Administration Manager and Internal Audit Supervisor.
- Interviews with employees and H&S committee members

Any other comments:

None

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A: Does the facility have general and occupational Health & Safety policies and procedures that are fit for purpose and are these communicated to workers? B: Are the policies included in workers' manuals?	Yes No A1: Please give details: All employees receive regular and recorded health & safety training such as fire drill. Yes No B1: Please give details: the policies included in worker's
	manual.
C: Are there any structural additions without required permits/inspections (e.g. floors added)?	☐ Yes ☐ No C1: Please give details: No such structural addition.
D: Are visitors to the site informed on H&S and provided with personal protective equipment	YesNoD1: Please give details:

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		All visitors would be provided with personal protective
		equipment when they were on the site with Occupational
		hazards area.
ŀ		
	E: Is a medical room or medical facility	Yes
	provided for workers?	⊠ No
		E1: Please give details:
	If yes, do the room(s) meet legal	No medical room or medical facility was provided for the
	requirements and is the size/number of	workers and there was no such legal requirement for the
	rooms suitable for the number of	
		facility.
ŀ	workers.	☐ Yes ☐ No F1: Please give details:
	F: Is there a doctor or nurse on site or	Yes ✓
	there is easy access to first aider/	□ No
	trained medical aid?	F1: Please give details:
-	Cli	There was no doctor or nurse in the facility and doctor or nurse
> 0	, ,	were also not required legally for the facility. There were 25 first
	Y	aiders who had been trained at a local hospital and there
		were first aid kits with adequate first aid supplies on all facility
		floors, so the workers were easy access to first aid and first
		aider.
	G: Where the facility provides worker	Yes
	transport - is it fit for purpose, safe,	□No
	maintained and operated by	G1: Please give details:
	competent persons e.g. buses and	Not applicable, no transport was provided by facility.
	other vehicles?	Not applicable, no fransport was provided by facility.
ŀ		M _V .
	H: Is secure personal storage space	∑ Yes
	provided for workers in their living	□ No
	space and is fit for purpose?	H1: Please give details:
	:00	Secure personal storage space was provided for workers in
	Philip	their living space and was fit for purpose.
0	1: Are H&S Risk assessments are	⊠Yes
24	conducted (including evaluating the	PNo
		11: Please give details: The facility had conducted internal
	arrangements for workers doing	11. Flease give details. The lacility flad conducted internal
	overtime e.g. driving after a long shift)	social assessment on 24 August 2019 and take measures to
	and are there controls to reduce	conduct the preventative and corrective actions.
1	identified risk?	
	J: Is the site meeting its legal obligations	
	on environmental requirements	No
	including required permits for use and	J1: Please give details:
	disposal of natural resources?	The facility had obtained the environment impact assessment
	and and an indication to a control of	report, environmental impact approval and environmental
		protection generations should
-		protection acceptance check. Yes No K1: Please give details:
	K: Is the site meeting its customer	Yes
	requirements on environmental	No a Kor
	standards, including the use of banned	K1: Please give details:
	chemicals?	The site had a copy of the banned substances list from its
3	Chomicals.	customer and was meeting those requirements.

Non-compliance:	
Non-compliance:	

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1. Description of non-compliance: NC against ETI NC against Local Law NC against customer code: Part of goods was stored against the wall and pillar. During facility tour, auditor found that part of raw materials and finished goods in warehouse were stored against the wall and pillar. Local law and/or ETI requirement Local law: In accordance with General Rules for Fire Safety Management of Storage Occupancies GA1131-2014 Article 6.8 The following requirements shall be met for goods or materials to be piled up in warehouse: a) The distance between the top of any stacking and the floor or flat roof shall be no less than 0.3m (for any roof truss of herringbone shape, the distance shall be calculated from the crossbeam); c) The distance between the goods or materials and the wall shall be no less than 0.5m; d) The distance between any stacking of goods or materials and any pillar shall be no less than 0.3m; e) The distance between different stacking of goods or materials shall be no less	Objective evidence observed: (where relevant please add photo numbers) 1. Facility tour Refer to NC Photo 1 and NC Photo 2	ayo
than 1m. ETI 3.1: A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment. Recommended corrective action: It was recommended that the facility should ensure all goods are properly stored in warehouse to leave proper distance from the wall and pillar.	ReachingK	ay0
2. Description of non-compliance: NC against ETI NC against Local Law NC against customer code: No occupational health examination was provided to one cleaning employee. During facility tour, auditor found that one employee was working in cleaning workshop on 4/F of one 4-sotrey building with noise. However, no periodic occupational health examination was arranged for the employee. Local law and/or ETI requirement Local law: In accordance with the PRC Law of Prevention and Control of Occupational Diseases Article 35, the employer shall conduct regular occupational health examination for those labourers who are engaged in works with occupational hazard(s) as required by the public health administrative department under the State Council. The occupational health examination shall be conducted before labourers start to take the post, in the course of the work and after leave the post and the employer shall provide the results of the occupational health examinations to labourers in written. The expenses of the occupational health examination shall be borne by employers. The employer shall not arrange labourers to engage in the work with occupational hazard(s) prior to the pre-post occupational health examination, or labourers with any occupational prohibition to engage in the prohibited work from them. Once the	Objective evidence observed: (where relevant please add photo numbers) 1. Facility tour 2. Document review 3. Management interview	ayo

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occupational health examination indicates that employee is suffering from the occupational damage in relation to his or her occupation, the employer shall transfer such a labourer out of his or her original post, and allocate him or her in a proper way. The employer shall not rescind or terminate the labour contracts signed with those employees without the occupational health examination at time of leaving the post. The occupational health examination shall be undertaken by the Medical and Health Institutions with Practicing Licence of Medical Institution. The Health Administrative Department shall strengthen the standardization management of occupational health examination. The specific administrative measures shall be formulated by the Health Administrative Department of State Council.

ETI 3:1: A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.

Recommended corrective action:

It was recommended that the facility should provide occupational health examination to the relevant employees who work with occupational hazards according to legal requirements.

Observation:	ay0
Description of observation: None observed Local law or ETI requirement: Not applicable	Objective evidence observed: Not applicable
Recommended corrective action: Not applicable	

	Good Examples observed:	
Description of Good Example (GE): None observed	: 20 Kayo	Objective Evidence Observed: Not applicable
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4: Child Labour Shall Not Be Used

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ETI

- 4.1 There shall be no new recruitment of child labour.
- 4.2 Companies shall develop or participate in and contribute to policies and programmes which provide for the transition of any child found to be performing child labour to enable her or him to attend and remain in quality education until no longer a child.
- 4.3 Children and young persons under 18 shall not be employed at night or in hazardous conditions.
- 4.4 These policies and procedures shall conform to the provisions of the relevant ILO Standards.

Current Systems and Evidence Examined

To complete 'current systems' Auditors' examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- 1. There was a written recruitment procedure which stated that workers must present their ID cards for proof of age but only copies must be kept in the personnel files and the original ID cards would be given back to the workers; and the facility would never employ and use any child labour under the age of 16
- 2. There was a written juvenile worker and pregnant worker protection procedure though there was no juvenile worker or pregnant worker in the facility.
- 3. There was a written child labour remediation procedure though there was no child labour in the
- 4. The written worker roster was available.
- 5. The worker' personnel files include recruitment date, a bio-data sheet, a recent photo and the age documentation (i.e. copy of the ID card). The ID card copy lists the worker's name, household address and the date of birth. The workers' personnel files showed that the youngest worker was 18 years old. 6. Management interview and worker interviews showed that the facility verified all workers' original ID cards at the time of recruitment and kept the photocopies of workers' ID cards in the personnel files, and the facility would not recruit the applicant under the age of 16 years old.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Personnel files of all employees
- Latest list of employees
- Records of any health checks
- Reaching Kayo - Management and employee interview

Any other comments:

None

A: Legal age of employment:	16 years old
B: Age of youngest worker found:	18 years old

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Y	(CO	Rea
C: Are there children present on the work floor but not working at the time of audit?	☐ Yes ☑ No	
D: % of under 18's at this site (of total workers)	0 %	
E: Are workers under 18 subject to hazardous work assignments? (Go to clause 3 + Health and Safety)	Yes No E1: If yes, give details N/A. No worker under 18 years old	
hing	hing	hing
C.	Non-compliance:	Beac.
code: None observed Local law and/or ETI requirement: Not applicable Recommended corrective action: Not applicable	10	(where relevant please add photo numbers) Not applicable
···od Ka)	a : a d	0
Description of observation: None observed Local law or ETI requirement: Not applicable	Observation:	Objective evidence observed: Not applicable
Comments: Not applicable		

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5: Living Wages are Paid

(Click here to return to summary of findings) (Click here to return to Key information)

ETI

- 5.1 Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income.
- 5.2 All workers shall be provided with written and understandable information about their employment conditions in respect to wages before they enter employment and about the particulars of their wages for the pay period concerned each time that they are paid.
- 5.3 Deductions from wages as a disciplinary measure shall not be permitted nor shall any deductions from wages not provided for by national law be permitted without the expressed permission of the worker concerned. All disciplinary measures should be recorded.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- 1. The local minimum wage standard was set at RMB 1800 per month equivalent to RMB 10.34 (1800/21.75/8) per hour since 1 December 2017.
- 2. All employees' wages were calculated by hourly rate. Based on provided payroll records, the minimum wage paid by the facility was RMB 10.34 per hour.
- 3. The wages formation was well organized with a good controlled set of processes which were understood by all employees.
- 4. All employees were provided with written and understandable information about their employment conditions in respect to wages before they enter employment and about the particulars of their wages for the pay period concerned each time that they were paid.
- 5. Benefits of paid and annual leave were given to all employees.
- 6. All social insurance payments were passed on to the relevant authorities in a timely manner.
- 7. All employees were paid in the end of each month by bank autopay and each employee was given a pay slip and signed for their wages.
- 8. Through document review and facility tour, no inconsistency was found between production records and provided attendance records.

Evidence examined – to support system description (Documents examined & relevant comments. Include Reaching Kayo Reaching Kay renewal/expiry date where appropriate):

Details:

- 1. Document review
- 2. Employee interview
- 3. Local and national laws
- 4. Wages and benefits policy
- 5. Local legal minimum wage documents
- 6. Payroll records from December 2018 to November 2019 and attendance records from 1 December 2018 to 12 January 2020 were reviewed.
- 7. Leave records
- 8. Social insurance and payment receipts from the local labour department
- 9. Labour contracts for all employees (to examine agreed wage rates)
- 10. Resignation records
- 11. Pay slips of all employees interviewed



R	ea	Rea
12. Quality and production records to cross	s check hours	
Any other comments: None		
	Non-compliance:	
1. Description of non-compliance: NC against ETI NC against L code: Insufficient social insurance participated. found that based on the social receipt of employees in November 2019 (including employees had participated in maternity unemployment insurance, basic endowmer insurance. In addition, the facility provinsurance to 45 retired employees from 1 and employer liability insurance to the rest July 2020.	Through document review, of November 2019, out of to g 45 retired employees), or insurance, basic medical insurant insurance and employmentided commercial group according to 30 September 2019 to 30	(where relevant plead add photo numbers) tal 454 ply 387 pocument review (successed in the surance of the suran
Local law and/or ETI requirement: Local law: In accordance with the Social Republic of China, Article 10 Employer endowment insurance, and the basic endogiointly paid by employers and employees. In the basic medical insurance for employer premiums shall be jointly paid by employers the relevant provisions of the state. Article employment injury insurance, and the employment injury insurance, and the employers rather than shall participate in unemployment insurance premiums shall be jointly paid by employers the relevant provisions of the state. Article maternity insurance, and the maternity in employers rather than employees in according to the state.	ses shall participate in the comment insurance premiums so Article 23 Employees shall particles, and the basic medical insurance employees in accordance 33 Employees shall participate ployment injury insurance presented the employees. Article 44 Employees, and the unemployment insurance end employees in accordance to 53 Employees shall participate surance premiums shall be premiums.	basic hall be cipate urance ce with emiums ployees urance ce with pate in aid by
ETI: 5.1 Wages and benefits paid for a sminimum, national legal standards or indus is higher. In any event wages should alway and to provide some discretionary income Recommended corrective action: It was recommended that the facility should all 5 type social insurances as soon as possi	try benchmark standards, whi lys be enough to meet basic d ensure all employees partici	chever needs

Observation:		
Description of observation: None observed	Objective evidence observed: Not applicable	
Local law or ETI requirement:	The applicable	

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Re		Re
Not applicable		
Comments: Not applicable		
Good Examples observed:		
Description of Good Example (GE): None observed	: 00 Kayo	Objective Evidence Observed: Not applicable

Summary Information

Audit company: Intertek

1	Summary Information				ı
	Criteria	Local Law (Please state legal requirement)	Actual at the Site (Record site results against the law)	Is this part of a Collective Bargaining Agreement?	
	A: Standard/Contracted work hours: (Maximum legal and actual required working hours excluding overtime, please state if possible per day, week, and month)	Legal maximum: 8 hours per day, 40 hours	A1: 8 hours per day, 40 hours per week	A2: Yes No No CBA in the facility.	ay0
Rec	B: Overtime hours: (Maximum legal and actual overtime hours, please state if possible per day, week, and month)	Legal maximum: 3 hours per day and 36 hours per month	0-3 hours/ day in August 2019 (random month) 0-3 hours/ day in April 2019 (random month)	No CBA in the facility.	
Res	ching Kayo Reach	ing Kayo	0-11 hours/week in November 2019 (current month) 0-11 hours/ week in August 2019 (random month) 0-11 hours/ week in April 2019 (random month) 30-49 hours/month in	eaching K	ayo

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CNAF		
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C: Wage for standard/contracted	d hours:	Legal minimum:	November 2019 (current month) 0-49 hours/month in August 2019 (random month) 8-41 hours/month in April 2019 (random month) C1: RMB 10.34	c23 ching K
(Minimum legal and actual minimum please state if possible per hr, day, we	wage at site,	The local minimum wage standard was set at RMB 1800 per month equivalent to RMB 10.34 (1800/21.75/8) per hour since 1 December 2017.	per hour in November 2019 (current month).	Yes No No CBA in the facility.
D: Overtime wage: (Minimum legal and actual minimum at site, please state if possible per hr, month)	overtime wage day, week, and	Legal minimum: 1) No less than 150% of the normal wages for overtime working on normal weekdays; 2) No less than 200% of the normal wages for overtime working on rest	D1: Employees were paid at least 150% and 200% rate of normal wage for overtime hours in normal workdays and rest days respectively, and no overtime hours in public holidays observed.	D2: Yes No No CBA in the facility.
aching Kayo	Reach	day if no deferred rest can be taken; 3) No less than 300% of the normal wages for overtime working on statutory		eaching K

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(Clic	Wages analy			
A: Were accurate records shown at the first request?	∑ Yes □ No			
A1: If No , why not?	Not applicable			
B: Sample Size Checked (State number of worker records checked and from which weeks/months - should be current, peak, and random/low. Please see SMETA Best Practice Guidance and Measurement Criteria)	26 samples from A	November 2019 (current month) August 2019 (random month) April 2019 (random month)		
C: Are there different legal minimum wage grades? If Yes , please specify all.	☐ Yes ☑ No	C1: If Yes , please give details: NA		
D: If there are different legal minimum grades, are all workers graded and paid correctly?	☐ Yes ☐ No ☑ N/A	D1: If No , please give details: NA		
E: For the lowest paid production workers, are wages paid for standard/contracted hours (excluding overtime) below or above the legal minimum?	☐ Below legal min ☑ Meet ☐ Above	E1: Lowest actual wages found: Note: full time employees and please state hour / week / month etc. RMB 10.34 per hour in November 2019 (current month).		
E: Please indicate the breakdown of workforce per earnings:	F1:% of workforce earning under minimum wage F2: _100% of workforce earning minimum wage F3:% of workforce earning above minimum wage			
G: Bonus Scheme found: Please specify details:	Bonus Scheme found: RMB 533.5-3235.5 per month for Attendance bonus/ Meal allowance/ Seniority subsidies/ Bonus. Note: type of employee (e.g. full time, temp, etc.) and please state which units e.g. /hour /week /month etc.			
H: What deductions are required by law e.g. social insurance? Please state all types:	applicable), sickn Individual income	Social insurance: pension, unemployment, maternity (where applicable), sickness and injury Individual income tax Water rate and electricity fee for some employees living in		
	I			

	minimum grades, are all workers graded and paid correctly?	□ No □ N/A			
Res	E: For the lowest paid production workers, are wages paid for standard/contracted hours (excluding overtime) below or above the legal minimum?	☐ Below Iomin ☐ Meet ☐ Above	egal iin ^g	employees and p	tual wages found: Note: full time blease state hour / week / month etc. r hour in November 2019 (current
	F: Please indicate the breakdown of workforce per earnings:	F2: _100	% of wo	orkforce earnin	nder minimum wage g minimum wage bove minimum wage
	G: Bonus Scheme found: Please specify details:	Attendand Note: type	e bonu of emp	is/ Meal allowa	-3235.5 per month for Ince/ Seniority subsidies/ Bonus. Itime, temp, etc.) and please sk /month etc.
Rea	H: What-deductions are required by law e.g. social insurance? Please state all types:	Social insurance: pension, unemployment, maternity (where applicable), sickness and injury Individual income tax Water rate and electricity fee for some employees living in dormitory.			
	I: Have these deductions been made?	∑ Yes □ No	deduc	ase list all ctions that been made.	Social insurance fee Water rate and electricity fee.
			nave	been made.	Please describe: Social insurance fee and water rate
	010				
	Audit company: Intertek Report refere	nce: A482152	1/1/9p	ate: 13-14 January	2020 Sedexglobal.com 50
200	C.	Deach			DegC,

1 -		1 -				
					and electricity fee were deducted from the wage.	
			12: Please li deduction have not b	s that	1. Personal income tax 2. N/A	
	10		made.	10	Please describe: Personal income tax was paid by the facility.	
nea	J: Were appropriate records available to verify hours of work and wages?	⊠ Yes □ No	ing Ka	70	facility.	N
	K: Were any inconsistencies found? (if yes describe nature)	☐ Yes ⊠ No		☐ Isolate	record keeping ed incident ated occurrence:	
	L: Do records reflect all time worked? (For instance, are workers asked to attend meetings before or after work but not paid for their time)	Yes No L1: Please	give details:	All time w	vorked were paid.	.10
Rea	M: Is there a defined living wage: This is not normally minimum legal wage. If answered yes, please state amount and source of info: Please see SMETA Best Practice Guidance and Measurement Criteria.		e, regular w		e: The facility had not defined e paid above minimum wages	77
	M2: If yes, what was the calculation method used.	Asia Flo Figures Living W Fair We Fairtrad Other – pl	nker Benchr or Wage provided by Vage Founda ar Wage Lad le Foundatio ease give de cable, there	Unions ation UK adder n etails:	efined living wage	.10
Rea	N: Are there periodic reviews of wages? If Yes give details (include whether there is consideration to basic needs of workers plus discretionary income).	Facility co	e give details inducted twi ce of wages	ce interno	al audit per year to check the	W.
	O: Are workers paid in a timely manner in line with local law?				d document review, all d of each month.	
	P: Is there evidence that equal rates are being paid for equal work:	⊠ Yes □ No				

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be.	<i></i>	Kec. Kec.
		P1: Please give details: Through factory rules review, payroll records review and employee's interview, it was confirmed that equal rates were being paid for equal work.
	Q: How are workers paid:	☐ Cash ☐ Cheque ☐ Bank Transfer ☐ Other Q1: If other, please explain:
Rea	aching Ray	Reaching Kay

Reaching Kayo

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6: Working Hours are not Excessive

(Click here to return to summary of findings)
(Click here to return to Key Information)

ETI

- 6.1 Working hours must comply with national laws, collective agreements, and the provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub-clauses 6.2 to 6.6 are based on international labour standards.
- 6.2 Working hours, excluding overtime, shall be defined by contract, and shall not exceed 48 hours per week.
- 6.3 All overtime shall be voluntary. Overtime shall be used responsibly, taking into account all the following: the extent, frequency and hours worked by individual workers and the workforce as a whole. It shall not be used to replace regular employment. Overtime shall always be compensated at a premium rate, which is recommended to be not less than 125% of the regular rate of pay.
- 6.4 The total hours worked in any 7-day period shall not exceed 60 hours, except where covered by clause 6.5 below.
- 6.5 Working hours may exceed 60 hours in any 7-day period only in exceptional circumstances where <u>all</u> of the following are met:
 - this is allowed by national law;
 - this is allowed by a collective agreement freely negotiated with a workers' organisation representing a significant portion of the workforce;
 - -appropriate safeguards are taken to protect the workers' health and safety; and
 - The employer can demonstrate that exceptional circumstances apply such as unexpected production peaks, accidents or emergencies.
- 6.6 Workers shall be provided with at least one day off in every 7-day period or, where allowed by national law, 2 days off in every 14-day period.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- 1. During employee interview, all the 26 randomly selected employees stated that they worked overtime on voluntary basis.
- 2. The facility used electronic attendance system (IC cards) to keep all employees working hours and then based on the attendance records to calculate wages.
- 3. In this audit, auditor had randomly selected production record, such as: material in/out records, daily production reports, and crosschecked these records with payroll records and attendance records, no inconsistency was noted. In addition, through employee interview, no inconsistency was noted either.
 - 4. According to provided attendance records and employee interview basic working hours were 8 hours per day and 40 hours per week and no overtime on holidays. At least one day off per week was provided for all employees.
- 5. Based on the provided records, overtime working hour statistics were as the followings:
- 0-3 hours/day in November 2019 (current month)
- 0-3 hours/day in August 2019 (random month)
- 0-3 hours/day in April 2019 (random month)

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0-11 hours/week in November 2019 (current month)

0-11 hours/ week in August 2019 (random month)

0-11 hours/ week in April 2019 (random month)

30-49 hours/month in November 2019 (current month)

0-49 hours/month in August 2019 (random month)

8-41 hours/month in April 2019 (random month)

Evidence examined – to support system description (Documents examined & relevant comments, Include Reaching renewal/expiry date where appropriate): Reaching

Details:

- 1. Employee interview
- 2. Management interview
- 3. Local and national laws
- 4. Facility policy on working hours
- 5. Time records in electronic keeping system
- 6. Sample pay slips with recorded hours all employees interviewed
- 7. Employees contracts
- 8. Attendance records from 1 December 2018 to 12 January 2020 were reviewed.
- 9. Quality and production daily records to cross check hours

Any other comments:

None

month).

Non-compliance:

1. Description of non-compliance:

NC against ETI

NC against Local Law □ NC against customer

Overtime hours exceeded the legal requirement. Through document review, auditor found that: 1) The monthly overtime hours of 24 out of 26 randomly selected employees were 41-49 hours in November 2019 (current month); 2) The monthly overtime hours of 19 out of 26 randomly selected employees were 49 hours in August 2019 (random month); 3) The monthly overtime hours of 22 out of 26 randomly selected employees were 38 -41 hours in April 2019 (random

Local law and/or ETI requirement:

Local law: In accordance with the PRC Labour Law article 41 The employing unit may extend working hours due to the requirements of its production or business after consultation with the trade union and labourers, but the extended working hour for a day shall generally not exceed one hour; if such extension is called for due to special reasons, the extended hours shall not exceed three hours a day under the condition that the health of labourers is guaranteed. However, the total extension in a month shall not exceed thirty-six hours.

and the provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub-clauses 6.2 to 6.6 are based on international labour standards.

Objective evidence observed:

(where relevant please add photo numbers)

Reaching Kayo

Document review

ETI: 6.1 Working hours must comply with national laws, collective gareements,

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Recommended	corrective	action:

It was recommended that the facility should reduce the overtime hours to ensure the monthly overtime hours to be within 36 hours per month to meet the legal requirement.

Observation:			
Description of observation: None observed Local law or ETI requirement: Not applicable	Reaching Kayo	Objective evidence observed: Not applicable	
Comments: Not applicable	3	,	

Good Exam	oles observed:
Description of Good Example (GE): None observed	Objective Evidence Observed: Not applicable
x 340	1310

3C/July	Please inclu	king hours' analysis de time e.g. hour/week/month pack to Key information)	
Systems & Processes			
A. What timekeeping systems are used: time card etc.	Describe: The fac keeping.	cility used electronic attendance system (IC cards) for time	
B: Is sample size same as in wages section? C: Are standard/contracted working hours defined in all contracts/employment agreements?	 Yes No B1: If no, please give details Yes No C1: If NO, please give details including % and which type workers do NOT have standard hours defined in contracts/employment agreements. Please give details: N/A 		
	☐ Yes	D1: If YES, please complete as appropriate:	

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		1					
	D: Are there any other types of	⊠ No	0 hrs	Part time	☐ Variable hrs	Other	
	contracts/employment agreements used?		If "Other",	Please define:			
			NA				
	E. Do any standard/contracted working hours defined in contracts/employment agreements exceed 48 hours per week?	☐ Yes ☑ No	and freque		irs, %, types of worl	kers affected	ay"
Res	F: Are workers provided with at least 1 day off in every 7-day-period, or 2 in 14-day-period?	F2: Please select all applicable: 1 in 7 days 2 in 14 days No If 'No', please explain:	F3: Is this a Yes No	illowed by local I	aw\$ R		
		Maximum numbe	er of days w	orked without a	day off (in sample,):	
Res	aching Kayo	6 days Maximum numbersamples: 6 days in Novemum 6 days in August 6 days in April 20	er of days w ber 2019 (cu 2019 (rando 19 (random	vorked without a urrent month); om month); month).	day off in the atte	ndance	ay
	Standard/Contracted Hours worked						
	G: Were standard	Yes	G1: If yes,	% of workers & fr	equency:		
	working hours over 48 hours per week found?	working hours over 48 No hours per week found?					
	H: Any local	Yes	H1: If yes,	please give deta	ils:		
	waivers/local law or permissions which allow averaging/annualised hours for this site?	⊠ No	NA NA	Kayo		eaching K	'Ye
Re	Overtime Hours worked	Re	act		R	Sacr	
,	I: Actual overtime hours worked in sample (State per day/week/month)	Highest OT hours: 3 OT hours/ day i 3 OT hours/ day i 3 OT hours/ day i	: n Novembe n August 20	er 2019 (current m 119 (random mor	nonth) ith)		
		11 OT hours/wee 11 OT hours/ wee 11 OT hours/ wee	ek in August	2019 (random m	onth)		

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49 OT hours/month in November 2019 (current month) 49 OT hours/month in August 2019 (random month) 41 OT hours/month in April 2019 (random month) J: Combined hours Yes ⊠ No (standard or contracted + overtime hours = total) Reaching Kayo over 60 found? Please give details: Reaching! K: Approximate 52.6__% percentage of total workers on highest overtime hours: L: Is overtime voluntary? X Yes L1: Please detail evidence e.g. Wording of contract / employment agreement / handbook / worker interviews / No Conflicting refusal arrangements: Information Through employee interview, all interviewed employees stated that overtime was voluntary, and they were free to refuse the overtime work. **Overtime Premiums** M: Are the correct legal X Yes M1: Please give details of normal day overtime premium as overtime premiums No a % of standard wages: \square N/A – there Employees were paid at least 150%, 200% of normal rate on paid? is no legal normal workdays and rest days respectively. No overtime in requirement to official public holidays was observed, but if overtime OT premium working is arranged on official public holidays, 300% of normal wages will be paid to employees as per facility's policy and the statement of facility management. N: Is overtime paid at a Yes N1: If yes, please describe % of workers & frequency: premium? No 100% workers paid at a premium monthly O: If the site pays less No than 125% OT premium Consolidated pay (May be standard wages above minimum legal wage, with and this is allowed under no/low overtime premium) Collective Bargaining agreements local law, are there other considerations? Please Other complete the boxes NA where relevant. O1: Please explain any checked boxes above e.g. detail of consolidated pay / CBA or Other NA

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	P: If more than 60 total hours per week and this is legally allowed, are there other considerations? Please complete the boxes where relevant.	Overtime is voluntary Onsite Collective bargaining allows 60+ hours/week Safeguards are in place to protect worker's health and safety Site can demonstrate exceptional circumstances Other reasons (please specify) NA	
	where relevant.	P1: Please explain any checked boxes above e.g. detail of consolidated pay / CBA or other:	.10
	Kay	NA Kay	97
Rei	Q: Is there evidence that overtime hours are being used for extended periods to make up for labour shortages or increased order volumes?	Yes No Q1: If yes, please give details: Trough management review, it was noted that overtime hours were being used for extended periods to make up for increased order volumes.	
	R: If sufficient workers cannot be hired, are new working time arrangements explored to ensure that overtime is the exception rather	☐ Yes ☐ No	210
	than the rule.	· va Ksi	27
Res	3Chir,	Reaching	

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7: No Discrimination is Practiced

(Click here to return to summary of findings)

ETI

7.1 There is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- 1. As informed by interviewed employees, most employees spoke highly of the facility owner.
- 2. Equal pay for equal job in the facility.
- 3. No employee was required to do the examination of the hepatitis B virus and HIV.
- 4. Anti-discrimination procedure on hiring, compensation, promotion and access to training was available during the audit.
- 5. Gender divisions did not exist in the facility; both female and male employees were distributed in all types of work.
- 6. There was an internal grievance process, all sampled employees were aware of the grievance channels in case they encountered any discrimination cases.
- 7. There was no evidence of sexual harassment.
- 8. No document showed any differential treatment to different workers, constituting discriminating.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- 1. The hiring and termination procedure, leave application records and employee handbook.
- 2. Payrolls
- 3. Attendance records
- 4. Termination records
- 5. Training records
- 6. Management and employee interview

Any other comments:

None

(0)	A: Gender breakdown of Management + Supervisors (Include as one combined group)	A1: Male:51 % A2: Female_49 %
	B: Number of women who are in skilled or technical roles e.g. where specific qualifications are needed i.e. machine engineer / laboratory analyst:	45 women in skilled or technical roles e.g. machine controllers and group leader.

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C: Is there any evidence of discrimination based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation?:	Hiring Compensation Access to training Promotion Termination or retirement No evidence of discrimination four	
.10	C1: Please give details: NA, none obs	
Kay	1 Kay	4
Professional Development	ching	aching K
A: What type of training and development are available for workers?	Employee handbook and factory rule safety training, chemical training, mad benefit and working hours etc.	s training, EHS training, fire
B: Are HR decisions e.g. promotion, training, compensation based on objective, transparent criteria?	⊠ Yes □ No	
(L 0.)	If no, please give details:	X
ching !	hing.	ching K
P	Non-compliance:	Reac
Description of non-compliance: NC against ETI	cal Law NC against customer	Objective evidence observed: (where relevant please add photo numbers)
Local law and/or ETI requirement: Not applicable		Not applicable
Recommended corrective action: Not applicable	Kayo	X emax
VC(III.	Observation:	Reach
Description of observation: None observed		Objective evidence observed:
Local law or ETI requirement: Not applicable		Not applicable
Comments: Not applicable		

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	Ke	Ke

	Good Examples observed:	
Description of Good Example (GE): None observed	Kayo	Objective Evidence Observed: Not applicable
China	Reachins	Reachins

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8: Regular Employment Is Provided

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ETI

- 8.1 To every extent possible work performed must be on the basis of recognised employment relationship established through national law and practice.
- 8.2 Obligations to employees under labour or social security laws and regulations arising from the regular employment relationship shall not be avoided through the use of labour–only contracting, sub–contracting, or home–working arrangements, or through apprenticeship schemes where there is no real intent to impart skills or provide regular employment, nor shall any such obligations be avoided through the excessive use of fixed–term contracts of employment.

Additional Elements: Responsible Recruitment

- 8.3 Suppliers have full understanding of the entire recruitment process and assess all labour recruiters and intermediaries against legal and/or ethical requirements.
- 8.4 There are effective management systems in place to identify and monitor the hiring and management of all migrant workers, contract workers, agency workers, temporary or casual labour The supplier shall implement processes to enable adequate control over agencies with regards the above points and related legislation.
- 8.5 Employment agencies must only supply workers registered with them.
- 8.6 Workers pay no recruitment fee at any stage of the recruitment process.
- 8.7 Worker contracts accurately reflect the agreed payment and terms in the recruitment process and are understood and signed by workers.

Current Systems and Evidence Examined

To complete 'current systems' Auditors' examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- 1. All employees were recruited by the facility directly. No labour agency was used to hire employees. No temporary employee, apprenticeship schemes or home employee was identified by the auditors.
- 2. The facility signed labour contracts with the employees within one month, and all interviewed employees stated that they kept a copy of labour contracts by themselves.
- 3. All employees received pay slips in their own language when they were paid.
- 4. 3 subcontractors were used.
- 5. The effective management system was in place to identify and monitor the hiring and management of all workers. The local workers and migrant workers were hired legally and treated equally in the facility.
- 6. No temporary worker and apprenticeship scheme existed in the factory. No home-working existed in the factory.
- 7. Workers were not required to pay any recruitment fee at any stage of the recruitment process, which was confirmed by interviews with management and workers as well as reviewing of the written recruitment policy and procedure, the recruitment notice at gate, payrolls, etc.
- 8. The labour contracts of all workers were available for review. The labour contracts were signed by workers themselves. The interviewed workers knew clearly the contents of the labour contracts. The terms and conditions stated in the contracts accurately reflected the agreed payment and terms in the recruitment process and complied with local laws.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

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	Res	Rec
Payroll records were provided	racts and ID copies for the employees for review. ecruitment policy and procedure.	
Any other comments: None		
::09/20	Non-compliance:	ing
. Description of non-compliar NC against ETI NC code: None observed	against Local Law NC against customer	Objective evidence observed: (where relevant please add photo numbers)
ocal law and/or ETI requireme	ent:	Not applicable
Recommended corrective act	Observation:	
Description of observation: None observed ocal law or ETI requirement: Not applicable	Reaching	Objective evidence observed: Not applicable
Comments: Not applicable		
	Good Examples observed:	
Description of Good Example None observed	(GE): Reaching Kayo	Objective Evidence Observed: Not applicable
esponsible Recruitment	React	React

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understand them and are they A1: If any are unchecked, please describe finding and specific category(ies) of workers affected: same as current conditions? Remark: Workers were clear about all the terms and conditions of their employment. Newer workers realised that they were being paid the same as other workers. B: Did workers' pay any fees, Yes No. taxes, deposits or bonds for the Reaching Kayo purpose of B1: If yes, please describe details and specific category(ies) of workers recruitment/placement? affected: NA C: If yes, check all that apply: Recruitment / hiring fees Service fees Application costs Recommendation fees Placement fees Administrative, overhead or processing fees Skills tests Certifications Medical screenings Passports/ID's Work / resident permits Birth certificates Police clearance fees Reaching Kayo Reaching Kayo Any transportation and lodging costs after employment offer Any transport costs between work place and home Any relocation costs after commencement of employment New hire training / orientation fees Medical exam fees Deposit bonds or other deposits Any other non-monetary assets Other -C1: If other, please give details: NA D: If any checked, give details: Not applicable (workers need not pay any fee, taxes, deposit or bond

Migrant Workers: The term "migrant worker" refers to a person who is engaged or has been engaged in a remunerated activity in a country of which they are not a national or permanent resident or has purposely migrated on a temporary basis to another in-country region to seek and engage in a remunerated activity A: Type of work undertaken by migrant employees worked in all production processes and non-production post. B: Please give details about recruitment agencies for migrant workers: B1: Total number of (in country recruitment agencies) used: 0 B2: Total number of (outside of local country) recruitment agencies used: 0 Not applicable, no agency was used.

at any stage of the employment)

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is evidence of the transaction supplied by the facility to the worker?	Yes No C1: Please describe finding: Not applicable, no such deduction.	C2: Observations: Not applicable (there was no such kind of deduction from the workers' wages)
Migrant Workers (this should include all migrant workers including permanent	employees who were	example of roles: There were 13 migrant working in skilled, technical and ch as production department supervisor

NON-EMPLOYEE WORKERS

Re

Recruitment Fees:		
A: Are there any fees?	Yes	
	□ No	
	Not applicable. No non-employee worker.	
B: If yes, check all that	Recruitment / hiring fees	
apply:	☐ Service fees	~10
Kan	Service fees Application costs	0)
B: If yes, check all that apply:	☐ Recommendation fees	
-WII.	Placement fees	
yc.	Administrative, overhead or processing fees	
	☐ Skills tests	
	Medical screenings	
	Passports/ID's	
	☐ Work / resident permits ☐ Birth certificates	
	Police clearance fees	
	Any transportation and lodging costs after employment offer	
	Any transportation and loaging costs after employment offer Any transport costs between work place and home	
	Any relocation costs after commencement of employment	
.10	Medical exam fees	-10
K37	Deposit bonds or other deposits	97
aching Kayo	New hire training / orientation fees Medical exam fees Deposit bonds or other deposits Any other non-monetary assets Other B1 - If other, please give details:	
chillis	Other	
yC.	030	
	B1 – If other, please give details:	
	Not applicable, no fees required	
	0.27]
C: If any checked, give	Not applicable, no fees required	
details:		

Agency Workers (if applicable)

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	(workers sourced from a local agent who are not directly paid by the site, but paid by the agency, Usually the agencies are paid by the site and the wages of the individual workers are paid by the agency.)			
	A: Number of agencies used (average):	A1: Names if available: Not applicable, site does not use agencies		
	B: Were agency workers' age / pay / hours included within the scope of this audit?	Yes No Not applicable, site does not use agencies		
	C: Were sufficient documents for agency workers available for review?	Yes No Not applicable, site does not use agencies	ayo	
Rea	D: Is there a legal contract / agreement with all agencies?	□ Yes □ No		
		D1: Please give details: Not applicable, site does not use agencies		
	E: Does the site have a system for checking labour standards of agencies?	☐ Yes ☐ No		
	If yes, please give details.	E1: Please give details: Not applicable, site does not use agencies	. (
	:00 K3/10	· · · · · · · · · · · · · · · · · · ·	ayo	

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	Ling Kayo	ing Kayo
Rea		Contractors: ly individuals who supply several workers to a site. Usually the contractors orkers are paid by the contractor. Common terms include, gang bosses, labor provider,
	A: Any contractors on site?	Yes No A1: If yes, how many contractors are present, please give details: N/A
	B: If Yes , how many workers supplied by contractors?	Not applicable, No contractor on site
266	C: Do all contractor workers understand their terms of employment?	Yes No C1: Please describe finding: Not applicable, No contractor on site
Ke	D: If Yes , please give evidence for contractor workers being paid per law:	Not applicable, No contractor on site

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8A: Sub-Contracting and Homeworking

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8A.1 There should be no sub-contracting unless previously agreed with the main client.

8A.2 Systems and processes should be in place to manage sub-contracting, homeworking and external processing.

Note to auditor on homeworking:

Report on whether it is direct or via agents. How many workers, relationship with site and what control systems are in place.

Note to auditor on subcontracting: auditor should use this section for subcontractors of part made or wholly made finished goods, this section should not be used for raw material manufacturers unless instructed otherwise by customers

Current Systems and Evidence Examined

To complete 'current systems' Auditors' examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- 1. Site had completed most production processes (excepted embroidery /dyeing and printing /garment washina).
- 2. There were 3 subcontractors were used by the facility and no contractor or homeworking was used by the facility.
- 3. The facility had established a policy to ensure sub-contracting would be controlled but without written approval of sedex (Client).

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

- 1. Site tour (Calculation on total production and estimated capacity)
- 2. Reviewing of the production records such as materials receiving and issuing records
- 3. Management interview
- 4. Worker interview

If any processes are sub–contracted – please populate below boxes

Process Subcontracted	Embroidery	Dyeing and printing	Garment washing
Name of factory	Shengzhou City Shudong Computer Embroidery Factory.	Zhejiang Guandong Printing and Dyeing Garment Co., Ltd.	Hangzhou Yuejin Textile Co., Ltd.
Address	Chengguan Town, Shengzhou City, Zhejiang Province.	Chengbei Industrial Park, Shengzhou City, Zhejiang Province.	Erhao Qiao, Xin Street, Xiaoshan District, Hangzhou City, Zhejiang Province.

Details: NA

Non-complia	nce
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1. Description of non-compliance: Objective evidence ☐ NC against Local Law NC against ETI/Additional Elements observed: NC against customer code: (where relevant please add photo numbers) Subcontracting without approval. During facility tour and management Facility tour interview, auditor found that the production processes of embroidery /dyeing Management interview and printing /garment washing were subcontracted to below facilities but Document review without written approval of client. 1) Facility Name: Shengzhou City Shudong Computer Embroidery Factory. Reaching Kayo Address: Chengguan Town, Shengzhou City, Zhejiang Province. Process Type: Embroidery Tel: 86-13732451881 Contact person: Mr. Guo Rudong Email: Not provided 2) Facility Name: Zhejiang Guandong Printing and Dyeing Garment Co., Ltd. Address: Chengbei Industrial Park, Shengzhou City, Zhejiang Province. Process Type: Dyeing and printing Tel: 86-13306856318 Contact person: Mr. Zhang Yaliang Email: Not provided 3) Facility Name: Hangzhou Yuejin Textile Co., Ltd. Address: Erhao Qiao, Xin Street, Xiaoshan District, Hangzhou City, Zhejiang Province. Process Type: Garment washing Tel: 86-15857197676 Reaching Kayo Contact person: Mr. Jiang Dong Email: Not provided Remark: The facility stated that no above processes were used for products of the client. Local law and/or ETI /Additional Elements requirement: Local law: no local law applies ETI 8A.1: There should be no sub-contracting unless previously agreed with the

Observation:	. K
Description of observation: Not observed Local law or ETI/Additional elements requirement: Not applicable	Objective evidence observed: Not applicable
Comments: Not applicable	

It was recommended that the facility should inform all subcontractors being

Good Examples observed:

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main client.

Recommended corrective action:

used to the client and obtain the approval.

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	Description of Good Example (GE): Not observed			(Objective Evidence Observed: Not applicable
	Summary of sub-contracting - if applicable Not Applicable please x				
Rea	A: Has the auditor made a simple calculation to compare capacity with workers' work load in order to identify possible unrecorded work or undeclared sub-contracting	apacity Order to A1: Please describe: During calculation, no unrecorded work hours or undeclared sub-contracting was noted. Site had completed most			
	B: If sub–contractors are used, is there evidence this has been agreed with the main client?	Yes No B1: If Yes , summarise de	etails:		
	C: Number of sub- contractors/agents used:	3			
	D: Is there a site policy on sub- contracting?	Yes No D1: If Yes , summarise de ensure sub-contracting with the main clients.			
Rea	E: What checks are in place to ensure no child labour is being used and work is safe?	Through document review and management interview, auditor noted that the facility communicated with their suppliers and subcontractors to be compliant to basic human rights and local laws.			
	Su	mmary of homeworking			
	A: If homeworking is being used, is there evidence this has been agreed with the main client?	Yes No A1: If Yes , summarise de	etails:		K8,
	B: Number of homeworkers	B1: Male:	B2: Female:		Total: hin9
Res	C: Are homeworkers employed direct or through agents?	☐ Directly ☐ Through Agents		C1: If througents:	ugh agents, number of
	D: Is there a site policy on homeworking?	Yes No	l .		
	Kayo	**	ay0		K8/
ner	Audit company: Intertek Report re	eference: A4821527 Date	e: 13-14 January 2	2020	Sedexglobal.com 69

Rea	30	Kegc	
	E: How does the site ensure worker hours and pay meet local laws for homeworkers?		
	F: What processes are carried out by homeworkers?		
	G: Do any contracts exist for homeworkers?	Yes No G1: Please give details:	NO
Rea	H: Are full records of homeworkers available at the site?	Yes No Reaching	

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9: No Harsh or Inhumane Treatment is Allowed (Click here to return to summary of findings)

ETI

9.1 Physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited.

Additional elements:

9.2 companies should provide access to a confidential grievance mechanism for all workers

A: Are there published, anonymous and/or open channels available for reporting any violations of Labour standards and H&S or any other grievances to a 3rd party?	 Yes No A1: Please give details: Through hotline and suggestion box
B: If Yes , are workers aware of these channels and have access? Please give details.	Yes, through the employee interview, all employees said they could use hotline and suggestion box to report violations of Labour standards and H&S.
C: If yes, what type of mechanism is used e.g. hotline, whistle blowing mechanism, comment box etc. Please give details.	Through hotline and suggestion box
D: Which of the following groups is there a grievance mechanism in place for?	
	D1: Please give details: Though the employee interview, all employees said they could use hotline and suggestion box to report violations of Labour standards and H&S.
E: Are there any open disputes?	☐ Yes ☐ No E1: If yes, please give details
F: Does the site encourage its business partners (e.g. suppliers) to provide individuals and communities with access to effective grievance mechanisms (e.g. helplines or whistle blowing mechanism) G: Is there a published and transparent	∑ Yes ☐ No F1: If no, please give details ✓ Yes
disciplinary procedure?	☐ No G1: If no, please explain
H: If yes, are workers aware of these the disciplinary procedure?	

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R	6gc.	egc
I: Does the disciplinary procedure allow for deductions from wages (fines) for disciplinary purposes (see wages section)?	Yes No I1: If yes, please give details	

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- 1. According to the documentation, the facility management had established a disciplinary procedure for employees' misbehaviour which included oral warning, written warning and finally termination and the site, had developed a training program for all employees on the procedure. Employee interview confirmed that employees were aware of the disciplinary procedure.
- 2. As per management interview, document review and employees' interview, there was a policy on Harsh Treatment.
- 3. There was an internal process for grievance, which was an anonymous email address, where employees can report grievances (harassment, bullying, discrimination etc.), any received complaint would be handled by management, without any reprisal for the employee in question. All sampled employees were aware this system.
- 4. Through employee interview, no Harsh or Inhumane Treatment occurred in the facility.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate): Reaching renewal/expiry date where appropriate):

Details:

- 1. The relevant policy on prevention of harassment and abuse
- 2. Internal grievance procedure documentation.
- 3. Training records
- 4. Management and employee interview

Any other comments:

None

Non-compliance:		
1. Description of non-compliance: NC against ETI NC against Local Law NC against customer code: None observed Local law and/or ETI requirement: Not applicable Recommended corrective action: Not applicable	Objective evidence observed: (where relevant please add photo numbers) Not applicable	
Observation:		

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Description of observation: None observed	Objective evidence observed:
Local law or ETI requirement: Not applicable	Not applicable
Comments: Not applicable	

Kay	Good Examples observed:	a K
Description of Good Example (GE): None observed	Reaching	Objective Evidence Observed: Not applicable

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10. Other Issue areas: 10A: Entitlement to Work and Immigration

(Click here to return to NC-table)

Additional Elements

10A.1 Only workers with a legal right to work shall be employed or used by the supplier. 10A.2 All workers, including employment agency staff, must be validated by the supplier for their legal right to work by reviewing original documentation.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

Per document review, facility management representation and employee interview, 350 employees were local residents and 104 employees was from other provinces (Guizhou Province, Anhui Province and etc.) of China. All employees had the proper legal rights to work in this region. The youngest age was 18 years old. All of them were recruited directly by the facility and no agency was involved in facility's recruitment processes.

Reaching Kayo Evidence examined – to support system description (Documents examined & relevant comments. Include Reaching Kay renewal/expiry date where appropriate):

Details:

- 1. Hiring procedure
- 2. Personnel files
- 3. Employee handbook
- 4. Management and employee interview

Any other comments:

None

Non-compliance:		
1. Description of non-compliance: NC against ETI/Additional Elements NC against Local Law NC against customer code: None observed Local law and/or ETI /Additional Elements requirement: Not applicable Recommended corrective action: Not applicable	Objective evidence observed: (where relevant please add photo numbers) Not applicable	
Observation:		

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Description of observation: None observed		ective evidence erved:
Local law or ETI/Additional Elements requirement: Not applicable	Not	applicable
Comments: Not applicable		

Ling Kar	Good examples observed:	ing 1
Description of Good Example (GE): None observed	Reach	Objective Evidence Observed: Not applicable

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10. Other issue areas 10B2: Environment 2-Pillar

(Click here to return to summary of findings)

To be completed for a 2–Pillar SMETA Audit, and remove the following page which is 10B4 environment 4 pillar

10B2.1 Suppliers must comply with the requirements of local and international laws and regulations including having necessary permits.

10B2.2 The supplier should be aware of and comply with their end clients' environmental requirements. Note for auditors and readers, this is not a full environmental assessment but a check on basic systems and management approach.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- 1. The facility established the environmental protection policy.
- 2. The facility had obtained the Environment Impact Assessment report, approval and environmental protection acceptance check report.
- 3. No waste water or waste gas was discharged by the production process.
- 4. The facility conducted the training for all employees on the avoidance of environmental impact.
- 5. Mr. Zhu Jirong / HR Manager was appointed responsible for environmental issues.
- 6. The facility had not been subject to (or pending) any fines/prosecutions for non-compliance to environmental regulations.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- 1. Environmental protection policy, environmental pollution emergency plan and environment training record were provided for review.
- 2. Energy bills and water bills
- 3. Management interview, employee interview and facility tour

Any	other comments
Non	Э

Non-compliance:	X
1. Description of non-compliance: NC against ETI/Additional Elements NC against customer code: None observed	Objective evidence observed: (where relevant please add photo numbers)
Local law and/or ETI/Additional Elements requirement: Not applicable	Not applicable
Recommended corrective action: Not applicable	

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No.	
Observation:	
Description of observation: None observed	Objective evidence observed:
Local law or ETI/additional elements requirement: Not applicable	Not applicable
Comments: Not applicable	okayo

Good examples observed:		Reach
Description of Good Example (GE): None observed		Objective Evidence Observed:
		Not applicable

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Other findings

Other Findings Outside the Scope of the Code

None observed

Community Benefits

(Please list below any specific community benefits that the site management stated that they were involved in, for example, HIV programme, education, sports facilities)

None

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Appendix 1

Comparison between ETI code and Customer's Supplier's Code. Any areas where a site complies with the Customer's Supplier Code, but not with the ETI code are discussed at the audit close out meeting and recorded on the CAPR. Note to supplier "for this customer it may not be necessary to complete corrective actions where NC's DO NOT meet the ETI code, but DO meet your customer's code. If the audit is shared with other customers who work to the ETI code or an equivalent international standard, corrective actions will be necessary." Reaching Kat

Not Applicable please x

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Photo Form

NC Photos



NC photo 1: Part of goods was stored against the wall and pillar.



NC photo 2: Part of goods was stored against the wall and pillar.

General photos







Facility gate



Facility buildings



Facility name



Attendance recording machine



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Dormitory building

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Kitchen

Canteen

Dormitory room







Bulletin

No smoking sign

Suggestion box







Evacuation map

Fire alarm

Smoke detector







Fire extinguishers



Fire hydrant









Toilets Cargo lift

First aid kit





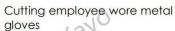


Drinking water

Raw material warehouse

Cutting workshop







PPE wearing warning sign



Sewing and ironing workshop-1







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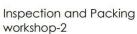
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Sewing and ironing workshop-2

Finishing workshop (including handwork and button attaching) Inspection and Packing workshop-1







Sample making workshop



Needle inspecting machine



Finished products warehouse



Chemical storage area



Electrical box with waning sign



Accessories warehouse

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Click here for Supplier (A) & Buyer/Supplier (A/B) members:

http://www.surveymonkey.com/s.aspx?sm=riPsbE0PQ52ehCo3lnq5lw_3d_3d

Click here for Supplier (B) You can leave feedback by following the appropriate link to our questionnaire:

Reaching Kayo http://www.surveymonkey.com/s.aspx?sm=d3vYsCe48fre69DRgIY_2brg_3d_3d

Click here for Auditors:

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